# **1955** Department of Technology Services

The Department of Technology Services (DTS) serves the common information processing and communications technology needs of the Executive Branch and other public entities with accountability to customers for providing secure services that are responsive to their needs and represent best value to the state. The Technology Services Board provides governance and guidance to the DTS.

### 3-YR EXPENDITURES AND POSITIONS (Summary of Program Requirements)

	Positions			Expenditures		
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*
10 Administration of Technology Services	713.2	767.8	805.5	\$205,431	\$253,092	\$279,578
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	713.2	767.8	805.5	\$205,431	\$253,092	\$279,578
FUNDING				2006-07*	2007-08*	2008-09*
0995 Reimbursements				\$806	\$-	\$359
9730 Department of Technology Services Revolving Fund				204,625	253,092	279,219
TOTALS, EXPENDITURES, ALL FUNDS				\$205,431	\$253,092	\$279,578

### LEGAL CITATIONS AND AUTHORITY

Government Code Title 2, Division 3, Part 1, Chapter 5.5

### **MAJOR PROGRAM CHANGES**

 The Budget includes \$673,000 and one position to establish a Facilities Project Office to coordinate a number of office relocations, including establishing a leased data center in the Central Valley.

# DETAILED BUDGET ADJUSTMENTS

DETAILED BUDGET ADJUSTMENTS	2007-08*			2008-09*			
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions	
Baseline Adjustment Descriptions							
Workload Capacity for Midrange, Data Storage,	\$-	\$-	-	\$-	\$30,794	22.7	
Mainframe, and Network Capacity							
Customer Project Workload	-	-	-	-	5,069	4.7	
Other Workload Adjustment	-	-	-	-	2,969	-	
Employee Compensation/Retirement Adjustments	-	2,421	-	-	2,618	-	
Security Management Workload	-	-	-	-	415	3.8	
eServices Workload	-	-	-	-	323	2.8	
Completed Project Expenditure Reductions	-	-9,060	-	-	-23,373	<u> </u>	
Totals, Baseline Adjustments	\$-	-\$6,639	-	\$-	\$18,815	34.0	
Policy Adjustment Descriptions							
Facilities Project Staffing	\$-	\$-	-	\$-	\$673	0.9	
Financial Information System for California (FI\$Cal)	-	-	-	-	359	2.8	
Totals, Policy Adjustments	\$-	\$-	-	\$-	\$1,032	3.7	
TOTALS, BUDGET ADJUSTMENTS	\$-	-\$6,639	-	\$-	\$19,847	37.7	

### **PROGRAM DESCRIPTIONS (Program Objectives Statement)**

#### 10 - ADMINISTRATION OF TECHNOLOGY SERVICES PROGRAM

This program ensures the effective and efficient use of the Department of Technology Services' (DTS) resources and provides information technology support to customer organizations.
Data Center Operations: Provides information technology infrastructure platforms and network connectivity to meet

- Data Center Operations: Provides information technology infrastructure platforms and network connectivity to meet customers' information technology needs 24 hours per day, seven days a week. This function includes service desk, incident management, change management and operational recovery.
- Security Management: Applies security policies and practices to safeguard customers' information to ensure the confidentiality, integrity and availability of customers' data.

<sup>\*</sup> Dollars in thousands, except in Salary Range.

# 1955 Department of Technology Services - Continued

- Engineering: Installs and maintains software and hardware for customers to ensure system reliability, availability and serviceability. The function also provides customer support in the efficient use of the various platforms. The technical infrastructure consists of hardware, operating systems, network systems (local and statewide), software, applications and capacity planning.
- Customer Delivery: Facilitates the collaborative communication between DTS and its customers that is necessary to
  resolve complex business problems. This function also provides oversight and coordination of large multi-division projects
  at DTS.
- Policy and Planning: Facilitates the creation, implementation and governance of DTS' enterprise architecture and strategic planning processes. The function also establishes goals, objectives and strategies for implementing Information Technology Library processes, assuring that effective process related performance metrics are collected and reported, and oversees the creation of DTS' Service catalog and the reporting of Operation Level Agreements and Service Level Agreements compliance.
- Statewide Telecommunications and Network: Provides statewide telecommunications services, including strategic and tactical policies and planning for the state to a wide variety of state and local government customers.
- Administration: Provides essential services for the administration of the department and its programs, including facilities
  operations, financial management, human resources, and procurement and contracting.

## **EXPENDITURES BY CATEGORY (Summary By Object)**

1 State Operations		Positions		Expenditures			
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*	
PERSONAL SERVICES							
Authorized Positions (Equals Sch. 7A)	713.2	808.2	808.2	\$51,487	\$58,232	\$59,089	
Total Adjustments	-	-	40.0	-	1,989	5,110	
Estimated Salary Savings		-40.4	-42.7	<u> </u>	-2,925	-3,123	
Net Totals, Salaries and Wages	713.2	767.8	805.5	\$51,487	\$57,296	\$61,076	
Staff Benefits				18,263	18,987	20,223	
Totals, Personal Services	713.2	767.8	805.5	\$69,750	\$76,283	\$81,299	
OPERATING EXPENSES AND EQUIPMENT				\$135,681	\$176,809	\$198,279	
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)				\$205,431	\$253,092	\$279,578	

### **DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)**

1 STATE OPERATIONS	2006-07*	2007-08*	2008-09*
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	\$806	\$-	\$359
9730 Department of Technology Services Revolving Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$237,070	\$259,731	\$279,219
Allocation for employee compensation	4,628	2,612	-
Adjustment per Section 3.60	513	-191	-
Adjustment per Section 4.75 Statewide Surcharge	94	-	-
Transfer to Legislative Claims (9670)	-1		-
Totals Available	\$242,304	\$262,152	\$279,219
Unexpended balance, estimated savings	-37,679	-9,060	-
TOTALS, EXPENDITURES	\$204,625	\$253,092	\$279,219
TOTALS, EXPENDITURES, ALL FUNDS (State Operations)	\$205,431	\$253,092	\$279,578

	2006-07*	2007-08*	2008-09*
9730 Department of Technology Services Revolving Fund <sup>►</sup>			
BEGINNING BALANCE	\$84,350	\$86,724	\$61,732
Prior year adjustments	-2,870	-	-

\* Dollars in thousands, except in Salary Range.

_	2006-07*	2007-08*	2008-09*
Adjusted Beginning Balance	\$81,480	\$86,724	\$61,732
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
299000 Other			
Miscellaneous Income	1,830	1,700	1,500
Income from Operations	208,135	231,196	252,004
Total Revenues, Transfers, and Other Adjustments	\$209,965	\$232,896	\$253,504
Total Resources	\$291,445	\$319,620	\$315,236
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0502 Office of the Chief Information Officer (State Operations)	-	4,714	-
0840 State Controller (State Operations)	95	82	85
1955 Department of Technology Services (State Operations)	204,625	253,092	279,219
9670 Equity Claims of California Victim Compensation and Government Claims Board and (State Operations)	1	-	-
Total Expenditures and Expenditure Adjustments	\$204,721	\$257,888	\$279,304
FUND BALANCE	\$86,724	\$61,732	\$35,932

## **CHANGES IN AUTHORIZED POSITIONS**

NGES IN AUTHORIZED POSITIONS	Positions			Expenditures			
	2006-07	2007-08	2008-09	2006-07*	2007-08*	2008-09*	
Totals, Authorized Positions	713.2	808.2	808.2	\$51,487	\$58,232	\$59,089	
Salary Adjustments	-	-	-	-	1,989	1,989	
Proposed New Positions:				Salary Range			
Executive/Facilities Planning:							
DP Mgr III	-	-	1.0	7,118-8,239	-	90	
Executive/eServices:							
DP Mgr III (LT pos exp 06/30/10)	-	-	1.0	7,118-8,239	-	90	
Sys Software Spec III-Tech (LT pos exp 06/30/10)	-	-	1.0	6,110-7,796	-	83	
Staff Info Sys Analyst-Spec (LT pos exp 06/30/10)	-	-	1.0	5,065-6,466	-	69	
Security Management:							
Systems Software Spec III-Tech	-	-	1.0	6,110-7,796	-	83	
Systems Software Spec II-Tech	-	-	3.0	5,561-7,097	-	228	
Engineering:							
Systems Software Spec III-Tech	-	-	8.0	6,110-7,796	-	677	
Systems Software Spec II-Tech	-	-	20.0	5,561-7,097	-	1,537	
Systems Software Spec I-Tech	-	-	2.0	5,064-6,465	-	138	
Assoc Systems Software Spec-Tech	-	-	2.0	4,611-5,882	-	126	
Totals, Proposed New Positions			40.0	\$-	\$-	\$3,121	
Total Adjustments			40.0	\$-	\$1,989	\$5,110	
TOTALS, SALARIES AND WAGES	713.2	808.2	848.2	\$51,487	\$60,221	\$64,199	

\* Dollars in thousands, except in Salary Range.