

1111 Department of Consumer Affairs Bureaus, Programs, Divisions

The Department of Consumer Affairs (DCA) is responsible for promoting and protecting the interests of millions of California consumers by serving as a guardian and advocate for their health, safety, and economic well-being and by promoting legal and ethical standards of professional conduct. The Department helps to promote good business practices and to ensure that California's consumers receive quality services by establishing minimal competency standards for more than 255 professions involving approximately 2.4 million professionals. The Department is also an important advocate on consumer and business issues. In general, the DCA's Boards and Bureaus provide exams and licensing, enforcement, complaint mediation, and education for consumers.

In addition, centralized services are provided by the DCA for efficiency. Specifically, DCA staff investigate complaints against licensees; develop valid examinations for applicants for licensure; monitor and advocate for legislation; provide consumer education and outreach; provide legal and audit services; and provide general administrative support involving personnel, budgeting, accounting, purchasing, and space management.

There are currently six bureaus and one certification program under the direct oversight of the DCA. Although four current boards became bureaus effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b), their sunset dates were extended pursuant to AB 1545 (Chapter 35, Statutes of 2008), and became boards again, effective January 1, 2009.

Additional information on the Department, and the various boards and bureaus is available at www.dca.ca.gov.

3-YR EXPENDITURES AND PERSONNEL YEARS (Summary of Program Requirements)

	Personnel Years			Expenditures		
	2008-09	2009-10	2010-11	2008-09*	2009-10*	2010-11*
22 Bureau of Barbering and Cosmetology	46.1	-	-	\$7,737	\$-	\$-
23 Arbitration Certification Program	9.0	7.6	7.6	1,035	1,042	1,154
24 Hearing Aid Dispensers Bureau	4.8	3.8	-	718	963	-
25 Bureau of Security and Investigative Services	52.6	51.7	52.2	9,902	10,861	11,981
27 Bureau for Private Postsecondary Education	12.0	2.5	67.4	1,277	1,095	10,904
28 Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation	13.0	14.5	43.9	1,952	2,197	7,567
31 Bureau of Automotive Repair	626.7	611.6	613.3	159,332	172,629	193,291
34 Bureau of Home Furnishings and Thermal Insulation	29.9	30.4	-	4,026	4,547	-
35.10 Consumer Affairs Administration	609.0	620.6	625.8	60,340	65,408	73,280
35.20 Distributed Consumer Affairs Administration	-	-	-	-59,816	-64,879	-72,469
36 Dental Bureau of California	24.0	-	-	4,226	-	-
37 Telephone Medical Advice Services Bureau	1.0	0.9	0.9	116	144	149
38 Cemetery and Funeral Bureau	22.3	22.5	22.5	3,116	3,854	4,221
39 Bureau of Naturopathic Medicine	1.0	0.9	-	113	120	-
65 Speech-Language Pathology and Audiology Bureau	2.6	-	-	405	-	-
89 Professional Fiduciaries Bureau	1.8	1.9	1.6	297	211	293
91 Bureau of Vocational Nursing and Psychiatric Technicians	25.5	-	-	4,031	-	-
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	1,481.3	1,368.9	1,435.2	\$198,807	\$198,192	\$230,371
FUNDING				2008-09*	2009-10*	2010-11*
0069 State Board of Barbering and Cosmetology Fund				\$7,521	\$-	\$-
0166 Certification Account, Consumer Affairs Fund				1,035	1,042	1,154
0208 Hearing Aid Dispensers Account				714	954	-
0239 Private Security Services Fund				8,597	9,373	10,503
0305 Private Postsecondary Education Administration Fund				-	415	8,904
0325 Electronic and Appliance Repair Fund				1,920	2,184	2,655
0376 Speech-Language Pathology and Audiology Fund				390	-	-
0421 Vehicle Inspection and Repair Fund				105,318	107,317	112,116
0459 Telephone Medical Advice Services Fund				116	144	149
0582 High Polluter Repair or Removal Account				53,646	61,087	64,304
0717 Cemetery Fund, Professions and Vocations Fund				1,759	2,153	2,382

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

FUNDING	2008-09*	2009-10*	2010-11*
0741 State Dentistry Fund	4,060	-	-
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,345	1,570	1,708
0752 Bureau of Home Furnishings and Thermal Insulation Fund	3,984	4,542	4,894
0769 Private Investigator Fund	856	972	962
0779 Vocational Nursing & Psychiatric Technicians Fund	3,090	-	-
0780 Psychiatric Technicians Account, Vocational Nursing and Psychiatric Technicians Fund	818	-	-
0890 Federal Trust Fund	1,277	-	-
0960 Student Tuition Recovery Fund	-	680	2,000
0995 Reimbursements	1,951	1,324	1,594
3069 Naturopathic Doctor's Fund	113	117	-
3108 Professional Fiduciary Fund	297	211	293
3122 Enhanced Fleet Modernization Subaccount, High Polluter Removal and Repair Account	-	4,107	16,753
TOTALS, EXPENDITURES, ALL FUNDS	\$198,807	\$198,192	\$230,371

LEGAL CITATIONS AND AUTHORITY

DEPARTMENT AUTHORITY

Business and Professions Code, Division 1, Chapter 1.

PROGRAM AUTHORITY

22-Bureau of Barbering and Cosmetology:

Business and Professions Code, Division 3, Chapter 10.

23-Arbitration Certification Program:

Business and Professions Code, Division 1, Chapter 9.

24-Hearing Aid Dispensers Bureau:

Business and Professions Code, Division 2, Chapter 7.5.

25-Bureau of Security and Investigative Services:

Business and Professions Code, Division 3, Chapters 8.5, 11, 11.3, 11.4, 11.5, and 11.6.

27-Bureau for Private Postsecondary Education:

Section 6 of Chapter 635, Statutes of 2007.

28-Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation:

Business and Professions Code, Division 3, Chapter 20.

31-Bureau of Automotive Repair:

Business and Professions Code, Division 3, Chapter 20.3; and Health and Safety Code, Division 26, Part 5, Chapter 5.

34-Bureau of Home Furnishings and Thermal Insulation:

Business and Professions Code, Division 8, Chapter 3.

35.10.010-Administrative and Information Services Division:

Business and Professions Code Section 201.

35.10.015-Office of Public Affairs:

Business and Professions Code Section 310.

35.10.020-Consumer and Community Relations Division:

Business and Professions Code Sections 325-326.

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

35.10.025-Division of Investigation:

Business and Professions Code Sections 159.5-160.

35.10.035-Consumer and Client Services Division.

Business and Professions Code Sections 201, 310, and 325-326.

36-Dental Bureau of California:

Business and Professions Code, Division 2, Chapter 4.

37-Telephone Medical Advice Services Bureau:

Business and Professions Code, Division 2, Chapter 15.

38-Cemetery and Funeral Bureau:

Business and Professions Code, Division 3, Chapters 12 and 19.

39-Bureau of Naturopathic Medicine:

Business and Professions Code, Division 2, Chapter 8.2.

65-Speech-Language Pathology and Audiology Bureau:

Business and Professions Code, Division 2, Chapter 5.3.

89-Professional Fiduciaries Bureau:

Business and Professions Code, Division 3, Chapter 6.

91-Bureau of Vocational Nursing and Psychiatric Technicians of the State of California:

Business and Professions Code, Division 2, Chapters 6.5 and 10.

MAJOR PROGRAM CHANGES

- Consumer Protection Enforcement Initiative-An increase of \$12.8 million and 101.6 positions to enhance the Department of Consumer Affairs' enforcement and oversight of licensees in health related professions and to improve consumer protection.

DETAILED BUDGET ADJUSTMENTS

	2009-10*			2010-11*		
	General Fund	Other Funds	Personnel Years	General Fund	Other Funds	Personnel Years
Workload Budget Adjustments						
Workload Budget Change Proposals						
• Bureau of Security and Investigative Services: Proprietary Private Security Employers Licensing (Chapter 361, Statutes of 2009)	\$-	\$-	-	\$-	\$69	0.5
• Bureau for Private Postsecondary Education: Reestablish Bureau (Chapter 310, Statutes of 2009)	-	680	-	-	9,123	67.4
• Professional Fiduciaries Bureau: Program Reduction	-	-	-	-	-27	-0.3
• Hearing Aid Dispensers: Consolidation with Speech-Language pathology and Audiology Board (Chapter 309, Statutes of 2009)	-	-	-	-	-1,041	-3.8
• DCAWide - Consolidation of Various DCA Boards and Bureaus (Chapter 18, Statutes of 2009, Fourth Extraordinary Session)	-	-	-	-	81	-1.9
• DCAWide - Consumer and Community Empowerment Division: Reevaluating Call Center Resources	-	-	-	-	-135	-3.8
Totals, Workload Budget Change Proposals	\$-	\$680	-	\$-	\$8,070	58.1

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2009-10*			2010-11*		
	General Fund	Other Funds	Personnel Years	General Fund	Other Funds	Personnel Years
Other Workload Budget Adjustments						
• Legislation With An Appropriation	\$-	\$415	2.5	\$-	\$165	-
• Miscellaneous Adjustments	-	-4,151	-	-	60	-
• Retirement Rate Adjustment	-	55	-	-	55	-
• Employee Compensation Adjustments	-	-11,104	-	-	-33	-
• Limited Term Positions/Expiring Programs	-	-	-	-	-181	-7.1
• One Time Cost Reductions	-	-	-	-	-2,675	-
• Full Year Cost of New/Expanded Programs	-	-	-	-	12,614	11.2
Totals, Other Workload Budget Adjustments	\$-	-\$14,785	2.5	\$-	\$10,005	4.1
Totals, Workload Budget Adjustments	\$-	-\$14,105	2.5	\$-	\$18,075	62.2
Policy Adjustments						
• Consumer Protection Enforcement Initiative	\$-	\$-	-	\$-	\$-	6.6
Totals, Policy Adjustments	\$-	\$-	-	\$-	\$-	6.6
Totals, Budget Adjustments	\$-	-\$14,105	2.5	\$-	\$18,075	68.8

PROGRAM DESCRIPTIONS (Program Objectives Statement)

22 - BUREAU OF BARBERING AND COSMETOLOGY

The Bureau of Barbering and Cosmetology licenses barbers, cosmetologists, electrologists, estheticians, and manicurists after determining, through an examination, that applicants possess the minimum skills and qualifications necessary to provide safe and effective services to the public. The Bureau conducts both routine and directed health and safety inspections of licensed establishments operating in the state. The Bureau also investigates allegations of unprofessional conduct, gross negligence, incompetence, fraud, or unlicensed activity. When warranted, the Bureau takes disciplinary action. The Bureau's mission is to protect consumers from harm by licensees through its licensing and enforcement programs.

Although it became a bureau directly under the Department of Consumer Affairs, effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b), its sunset date was extended pursuant to AB 1545 (Chapter 35, Statutes of 2008); therefore it will become a board again, effective January 1, 2009.

23 - ARBITRATION CERTIFICATION PROGRAM

The Arbitration Certification Program certifies and monitors arbitration programs offered by new car manufacturers to ensure that they substantially comply with state and federal regulations.

24 - HEARING AID DISPENSERS BUREAU

The Hearing Aid Dispensers Bureau licenses and regulates hearing aid dispensers. The Bureau also protects hearing-impaired consumers by informing them of their legal rights and obligations when purchasing or returning hearing aids and protects consumers by maintaining advertising standards.

Effective January 1, 2010, the Bureau was abolished and the duties of the Bureau were transferred to the Speech-Language Pathology and Audiology Board pursuant to Chapter 309, Statutes of 2009 (AB 1535).

25 - BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

The Bureau of Security and Investigative Services ensures that only those who meet the prescribed qualifications to offer services as private investigators, repossessioners, uniformed security guards, private patrol operators, proprietary private security officers, alarm company operators, alarm agents, locksmiths, and firearm and baton training facilities be licensed, and enforces the regulations established by legislation for such licenses.

27 - BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

The former Bureau for Private Postsecondary and Vocational Education (Bureau) became inoperative on July 1, 2007. Chapters 67 and 635, Statutes of 2007, provided the Department limited, interim-operation authority for 2007-08. Chapter 310, Statutes of 2009 (AB 48) created a new California Private Postsecondary Education Act to reinstate the Bureau effective January 1, 2010.

The Bureau oversees and approves private postsecondary vocational and degree-granting institutions to ensure they meet specified minimum statutory standards concerning the quality of education, ethical and business practices, health and safety, and fiscal responsibility. The Bureau responds to student complaints and oversees a fund designed to help reimburse

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

a student's tuition if a school closes unexpectedly.

28 - BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS, AND THERMAL INSULATION

The Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation (Bureau) registers and regulates all businesses engaged in major home appliance and electronic equipment repair by imposing specific obligations of ethical conduct, honesty, and full and fair disclosure, providing certain safeguards to consumers when they need repair services or enter into service contract transactions, and ridding the repair industry of unscrupulous repair dealers and service contractors. The Bureau also regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability standards.

Chapter 18, Statutes of 2009, (AB X4 20), combined the Bureau of Electronic and Appliance Repair and the Bureau of Home Furnishings and Thermal Insulation into a single bureau, the Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation effective October 23, 2009.

31 - BUREAU OF AUTOMOTIVE REPAIR

The Bureau of Automotive Repair administers two major programs in automotive repair markets that protect the consumer: the Automotive Repair Program and the Smog Check Program. Both programs are designed to protect consumers in the automotive repair marketplace, promote consumer education, and discipline unethical service dealers and technicians. In addition, through the Smog Check Program, BAR administers the nation's largest motor vehicle emissions reduction program. The Bureau also administers the Consumer Assistance Program, which provides financial assistance to eligible consumers whose vehicles fail a biennial Smog Check inspection.

34 - BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION

The Bureau of Home Furnishings and Thermal Insulation regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability standards.

Chapter 18, Statutes of 2009, (AB X4 20), combined the Bureau and the Bureau of Electronic and Appliance Repair into a single bureau, the Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation effective October 23, 2009.

35 - CONSUMER AFFAIRS ADMINISTRATION

35.10.010 - Administrative and Information Services Division:

To maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort, the Department centralizes several functions that support the administration and implementation of the goals of the regulatory boards and bureaus. Services include policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel and other administrative functions.

The Administrative and Information Services Division will be combined with the Consumer and Client Services Division beginning July 1, 2010.

35.10.015 - Office of Public Affairs:

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets and internet postings designed to raise awareness of consumer issues among consumers, the news media and other stakeholders.

The Office of Public Affairs will be combined with the Consumer and Client Services Division beginning July 1, 2010.

35.10.020 - Consumer and Community Relations Division:

The Consumer and Community Relations Division is responsible for operation of the Consumer Information Center and the Complaint Mediation Program. The Consumer Information Center, through its toll-free telephone number, operates a call center. The center assists consumers and licensees by distributing publications, and applications for licensure and providing referrals to other consumer resources. The Center also responds to written correspondence and conducts outreach to inform and protect consumers about marketplace trends and represents consumer interests at local, state and federal levels. The Complaint Mediation Program mediates consumer complaints against licensees and registrants regulated by the bureaus of the Department of Consumer Affairs. The Complaint Mediation Program participates in statewide consumer outreach at fairs and other community events. The Program conducts informational presentations for community and civic groups, schools and other interested groups.

The Consumer and Community Relations Division will be combined with the Consumer and Client Services Division beginning July 1, 2010.

35.10.025 - Division of Investigation:

The Division of Investigation is vested with the statutory authority to investigate and enforce the laws administered by the client agencies within the Department to protect the health, safety, and welfare of consumers. The Division employs sworn armed peace officers to provide objective, timely, and cost-effective investigative services for its client agencies.

35.10.035 - Consumer and Client Services Division:

To maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort, the Department centralizes several functions that support the administration and

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

implementation of the goals of the regulatory boards and bureaus. Services include policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel, and other administrative functions.

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets and internet postings designed to raise awareness of consumer issues among consumers, the news media and other stakeholders.

The Consumer Information Center operates a call center through its toll-free telephone number. The center assists consumers and licensees by distributing publications and applications for licensure, and providing referrals to other consumer resources. The Consumer Information Center also responds to written correspondence and conducts outreach to inform and protect consumers about marketplace trends, and represents consumer interests at local, state and federal levels. The Complaint Resolution Program mediates consumer complaints against licensees and registrants regulated by the bureaus of the Department of Consumer Affairs. The Complaint Mediation Program participates in statewide consumer outreach at fairs and other community events and conducts informational presentations for community and civic groups, schools and other interested groups.

36 - DENTAL BUREAU OF CALIFORNIA

The Dental Bureau of California establishes minimal standards of competency for those individuals seeking to practice as a dentist, registered dental hygienist, registered dental assistant, dental auxiliary in extended function, or dental hygienist in alternative practice. The Bureau enforces standards to protect California dental consumers from incompetent dental practitioners, and the utilization of dental auxiliaries contributes to providing quality dental services to Californians.

Although it became a bureau directly under the Department of Consumer Affairs, effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b), its sunset date was extended pursuant to AB 1545 (Chapter 35, Statutes of 2008); therefore it became a board again, effective January 1, 2009.

37 - TELEPHONE MEDICAL ADVICE SERVICES BUREAU

The Telephone Medical Advice Services Bureau is responsible for regulating businesses that provide medical advice by telephone to California residents. The Bureau ensures that providers of telephone medical advice are qualified licensed health-care professionals, informs patients of their rights, and pursues any reported harmful activities.

38 - CEMETERY AND FUNERAL BUREAU

The Cemetery and Funeral Bureau ensures that only qualified applicants receive licenses to operate cemeteries, crematories or funeral establishments, or act as funeral directors, embalmers, apprentice embalmers, cremated remains disposers, cemetery managers, crematory managers, cemetery brokers or salespeople. The Bureau also ensures that licensees comply with applicable rules and regulations concerning the management of trust funds, permanence of mausoleums and columbariums, and the proper handling of human remains.

39 - BUREAU OF NATUROPATHIC MEDICINE

The Bureau of Naturopathic Medicine implements and enforces the Naturopathic Doctors Act by licensing and regulating naturopathic doctors in California. The Bureau ensures that naturopathic doctors meet required educational and practice standards before licensure and investigates complaints against its licensees, disciplining those individuals found guilty of violations of law or regulation.

Effective October 23, 2009, the Bureau was abolished and the duties of the Bureau were transferred to the Osteopathic Medical Board of California pursuant to Chapter 18, Statutes of 2009 (AB X4 20).

65 - SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY BUREAU

The Speech-Language Pathology and Audiology Bureau licenses and regulates Speech-Language Pathologists and Audiologists. Thousands of California citizens experience congenital or acquired speech, language, hearing, swallowing and balance disorders. The Bureau protects consumers by requiring adherence to statutes and regulations designed to ensure the qualifications and competency of providers of speech-language pathology and audiology services. In addition to ensuring minimum educational requirements, the Bureau oversees a continuing professional development program to maintain clinical relevance. The Bureau is also responsible for protecting consumers from unlicensed, incompetent and unethical practitioners by investigating complaints regarding possible violations of the laws and regulations.

Although it became a bureau directly under the Department of Consumer Affairs, effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b), its sunset date was extended pursuant to AB 1545 (Chapter 35, Statutes of 2008); therefore it became a board again, effective January 1, 2009.

89 - PROFESSIONAL FIDUCIARIES BUREAU

The Professional Fiduciaries Bureau, established pursuant to Chapter 491, Statutes of 2006, implements and enforces the Professional Fiduciaries Act by licensing and regulating individuals who act as professional fiduciaries in California. The Bureau protects against fraud and abuse by those who are charged with the care of California's most vulnerable residents by ensuring that minimum competency standards are met by establishing educational and experience requirements, conducting examinations, investigating violations of professional ethics and law, and disciplining licensees when appropriate.

91 - BUREAU OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS OF THE STATE OF CALIFORNIA

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

The Bureau of Vocational Nursing and Psychiatric Technicians' mission is to protect the public. Public protection is paramount to the Bureau and its highest priority in exercising its licensing, regulatory and disciplinary functions. Toward this end, the Bureau ensures that only qualified persons are licensed vocational nurses and psychiatric technicians by enforcing education requirements, standards of practice and by educating consumers of their rights.

Although it became a bureau directly under the Department of Consumer Affairs, effective July 1, 2008, pursuant to Business and Professions Code Section 101.1(b), its sunset date was extended pursuant to AB 1545 (Chapter 35, Statutes of 2008); therefore it became a board again, effective January 1, 2009.

DETAILED EXPENDITURES BY PROGRAM (Program Budget Detail)

	2008-09*	2009-10*	2010-11*
PROGRAM REQUIREMENTS			
22 BUREAU OF BARBERING AND COSMETOLOGY			
State Operations:			
0069 State Board of Barbering and Cosmetology Fund	\$7,521	\$-	\$-
0995 Reimbursements	216	-	-
Totals, State Operations	\$7,737	\$-	\$-
PROGRAM REQUIREMENTS			
23 ARBITRATION CERTIFICATION PROGRAM			
State Operations:			
0166 Certification Account, Consumer Affairs Fund	\$1,035	\$1,042	\$1,154
Totals, State Operations	\$1,035	\$1,042	\$1,154
PROGRAM REQUIREMENTS			
24 HEARING AID DISPENSERS BUREAU			
State Operations:			
0208 Hearing Aid Dispensers Account	\$714	\$954	\$-
0995 Reimbursements	4	9	-
Totals, State Operations	\$718	\$963	\$-
PROGRAM REQUIREMENTS			
25 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES			
State Operations:			
0239 Private Security Services Fund	\$8,597	\$9,373	\$10,503
0769 Private Investigator Fund	856	972	962
0995 Reimbursements	449	516	516
Totals, State Operations	\$9,902	\$10,861	\$11,981
ELEMENT REQUIREMENTS			
25.10 Bureau of Security and Investigative Services, Private Security Services Program	\$9,031	\$9,873	\$11,003
State Operations:			
0239 Private Security Services Fund	8,597	9,373	10,503
0995 Reimbursements	434	500	500
25.20 Private Investigators Program	\$871	\$988	\$978
State Operations:			
0769 Private Investigator Fund	856	972	962
0995 Reimbursements	15	16	16
PROGRAM REQUIREMENTS			
27 Bureau for Private Postsecondary Education			
State Operations:			
0305 Private Postsecondary Education Administration Fund	-	415	8,904
0890 Federal Trust Fund	\$1,277	\$-	\$-
Totals, State Operations	\$1,277	\$415	\$8,904

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
Local Assistance:			
0960 Student Tuition Recovery Fund	\$-	\$680	\$2,000
Totals, Local Assistance	\$-	\$680	\$2,000
ELEMENT REQUIREMENTS			
27.20 Federal Trust Program	\$1,277	\$-	\$-
State Operations:			
0890 Federal Trust Fund	1,277	-	-
27.30 Student Tuition Recovery Program	\$-	\$680	\$2,000
Local Assistance:			
0960 Student Tuition Recovery Fund	-	680	2,000
PROGRAM REQUIREMENTS			
28 BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION			
State Operations:			
0325 Electronic and Appliance Repair Fund	\$1,920	\$2,184	\$2,655
0752 Bureau of Home Furnishings and Thermal Insulation Fund	\$-	\$-	\$4,894
0995 Reimbursements	32	13	18
Totals, State Operations	\$1,952	\$2,197	\$7,567
ELEMENT REQUIREMENTS			
28.10 ELECTRONIC AND APPLIANCE REPAIR	\$-	\$-	\$2,673
State Operations:			
0325 Electronic and Appliance Repair Fund	-	-	2,655
0995 Reimbursements	-	-	18
28.20 HOME FURNISHINGS AND THERMAL INSULATION	\$-	\$-	\$4,894
State Operations:			
0752 Bureau of Home Furnishings and Thermal Insulation Fund	-	-	4,894
PROGRAM REQUIREMENTS			
31 BUREAU OF AUTOMOTIVE REPAIR			
State Operations:			
0421 Vehicle Inspection and Repair Fund	\$105,318	\$107,317	\$112,116
0582 High Polluter Repair or Removal Account	53,646	61,087	64,304
3122 Enhanced Fleet Modernization Subaccount, High Polluter Removal and Repair Account	-	4,107	16,753
0995 Reimbursements	368	118	118
Totals, State Operations	\$159,332	\$172,629	\$193,291
ELEMENT REQUIREMENTS			
31.10 Automotive Repair and Smog Check Programs	\$105,686	\$107,435	\$112,234
State Operations:			
0421 Vehicle Inspection and Repair Fund	105,318	107,317	112,116
0995 Reimbursements	368	118	118
31.20 Vehicle Repair Assistance and Retirement Program	\$53,646	\$61,087	\$64,304
State Operations:			
0582 High Polluter Repair or Removal Account	53,646	61,087	64,304
31.30 Off-Cycle Vehicle Retirement Program	\$-	\$4,107	\$16,753
State Operations:			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2008-09*</u>	<u>2009-10*</u>	<u>2010-11*</u>
3122 Enhanced Fleet Modernization Subaccount, High Polluter Removal and Repair Account	-	4,107	16,753
PROGRAM REQUIREMENTS			
34 BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION			
State Operations:			
0752 Bureau of Home Furnishings and Thermal Insulation Fund	\$3,984	\$4,542	\$-
0995 Reimbursements	<u>42</u>	<u>5</u>	<u>-</u>
Totals, State Operations	\$4,026	\$4,547	\$-
PROGRAM REQUIREMENTS			
35 CONSUMER AFFAIRS ADMINISTRATION			
State Operations:			
0995 Reimbursements	<u>\$524</u>	<u>\$529</u>	<u>\$811</u>
Totals, State Operations	\$524	\$529	\$811
ELEMENT REQUIREMENTS			
35.10 Consumer Affairs Administration	60,340	65,408	73,280
35.20 Distributed Consumer Affairs Administration	-59,816	-64,879	-72,469
35.10. 010-Administrative and Information Services Division	523	473	-
35.10. 015-Public Affairs	1	56	-
35.10. 035-Consumer and Client Services Division	-	-	811
PROGRAM REQUIREMENTS			
36 DENTAL BUREAU OF CALIFORNIA			
State Operations:			
0741 State Dentistry Fund	\$4,060	\$-	\$-
0995 Reimbursements	<u>166</u>	<u>-</u>	<u>-</u>
Totals, State Operations	\$4,226	\$-	\$-
PROGRAM REQUIREMENTS			
37 TELEPHONE MEDICAL ADVICE SERVICES BUREAU			
State Operations:			
0459 Telephone Medical Advice Services Fund	<u>\$116</u>	<u>\$144</u>	<u>\$149</u>
Totals, State Operations	\$116	\$144	\$149
PROGRAM REQUIREMENTS			
38 CEMETERY AND FUNERAL BUREAU			
State Operations:			
0717 Cemetery Fund, Professions and Vocations Fund	\$1,759	\$2,153	\$2,382
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,345	1,570	1,708
0995 Reimbursements	<u>12</u>	<u>131</u>	<u>131</u>
Totals, State Operations	\$3,116	\$3,854	\$4,221
ELEMENT REQUIREMENTS			
38.10 Cemetery Program	\$1,760	\$2,272	\$2,501
State Operations:			
0717 Cemetery Fund, Professions and Vocations Fund	1,759	2,153	2,382
0995 Reimbursements	1	119	119
38.20 Funeral Directors and Embalmers Program	\$1,356	\$1,582	\$1,720
State Operations:			
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,345	1,570	1,708

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
0995 Reimbursements	11	12	12
PROGRAM REQUIREMENTS			
39 BUREAU OF NATUROPATHIC MEDICINE			
State Operations:			
3069 Naturopathic Doctor's Fund	\$113	\$117	\$-
0995 Reimbursements	-	3	-
Totals, State Operations	\$113	\$120	\$-
PROGRAM REQUIREMENTS			
65 SPEECH-LANGUAGE PATHOLOGY AND AUDIOLOGY BUREAU			
State Operations:			
0376 Speech-Language Pathology and Audiology Fund	\$390	\$-	\$-
0995 Reimbursements	15	-	-
Totals, State Operations	\$405	\$-	\$-
PROGRAM REQUIREMENTS			
89 PROFESSIONAL FIDUCIARIES BUREAU			
State Operations:			
3108 Professional Fiduciary Fund	\$297	\$211	\$293
Totals, State Operations	\$297	\$211	\$293
PROGRAM REQUIREMENTS			
91 BUREAU OF VOCATIONAL NURSING AND PSYCHIATRIC TECHNICIANS			
State Operations:			
0779 Vocational Nursing & Psychiatric Technicians Fund	\$3,090	\$-	\$-
0780 Psychiatric Technicians Account, Vocational Nursing and Psychiatric Technicians Fund	818	-	-
0995 Reimbursements	123	-	-
Totals, State Operations	\$4,031	\$-	\$-
ELEMENT REQUIREMENTS			
91.10 Vocational Nursing Program	\$3,193	\$-	\$-
State Operations:			
0779 Vocational Nursing & Psychiatric Technicians Fund	3,090	-	-
0995 Reimbursements	103	-	-
91.20 Psychiatric Technicians Program	\$838	\$-	\$-
State Operations:			
0780 Psychiatric Technicians Account, Vocational Nursing and Psychiatric Technicians Fund	818	-	-
0995 Reimbursements	20	-	-
TOTALS, EXPENDITURES			
State Operations	198,807	197,512	228,371
Local Assistance	-	680	2,000
Totals, Expenditures	\$198,807	\$198,192	\$230,371

EXPENDITURES BY CATEGORY (Summary By Object)

	Positions/Personnel Years			Expenditures		
	2008-09	2009-10	2010-11	2008-09*	2009-10*	2010-11*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	1,481.3	1,427.1	1,431.5	\$84,089	\$73,646	\$86,774

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 State Operations	Positions/Personnel Years			Expenditures		
	2008-09	2009-10	2010-11	2008-09*	2009-10*	2010-11*
Total Adjustments	-	2.5	68.2	-	209	3,795
Estimated Salary Savings	-	-60.7	-64.5	-	-3,223	-3,436
Net Totals, Salaries and Wages	1,481.3	1,368.9	1,435.2	\$84,089	\$70,632	\$87,133
Staff Benefits	-	-	-	31,726	33,298	37,668
Totals, Personal Services	1,481.3	1,368.9	1,435.2	\$115,815	\$103,930	\$124,801
OPERATING EXPENSES AND EQUIPMENT				\$143,069	\$158,751	\$176,329
TOTAL EXPENDITURES (Bureaus and Programs)				\$258,884	\$262,681	\$301,130
Distributed Costs				-\$60,077	-\$65,169	-\$72,759
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)				\$198,807	\$197,512	\$228,371

2 Local Assistance	Expenditures		
	2008-09*	2009-10*	2010-11*
Grants and Subventions	\$-	\$680	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)	\$-	\$680	\$2,000

DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)

1 STATE OPERATIONS	2008-09*	2009-10*	2010-11*
0069 State Board of Barbering and Cosmetology Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$18,538	-	-
Transfer to Board per Chapter 35, Statutes of 2008	-9,269	-	-
011 Budget Act appropriation (Loan to the General Fund)	(10,000)	-	-
Totals Available	\$9,269	\$-	\$-
Unexpended balance, estimated savings	-1,748	-	-
TOTALS, EXPENDITURES	\$7,521	\$-	\$-
0166 Certification Account, Consumer Affairs Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,126	\$1,145	\$1,154
Allocation for employee compensation	1	-	-
Adjustment per Section 3.60	-	2	-
Reduction per Section 3.90	-14	-104	-
Adjustment per Section 3.55	-	-1	-
Totals Available	\$1,113	\$1,042	\$1,154
Unexpended balance, estimated savings	-78	-	-
TOTALS, EXPENDITURES	\$1,035	\$1,042	\$1,154
0208 Hearing Aid Dispensers Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$761	\$1,032	-
Allocation for employee compensation	1	-	-
Adjustment per Section 3.60	-	1	-
Reduction per Section 3.90	-8	-79	-
Totals Available	\$754	\$954	\$-
Unexpended balance, estimated savings	-40	-	-
TOTALS, EXPENDITURES	\$714	\$954	\$-
0239 Private Security Services Fund			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2008-09*	2009-10*	2010-11*
APPROPRIATIONS			
002 Budget Act appropriation	\$10,197	\$10,209	\$10,503
Allocation for employee compensation	11	-	-
Adjustment per Section 3.60	-3	13	-
Reduction per Section 3.90	-100	-848	-
Adjustment per Section 3.55	-	-1	-
Totals Available	\$10,105	\$9,373	\$10,503
Unexpended balance, estimated savings	-1,508	-	-
TOTALS, EXPENDITURES	\$8,597	\$9,373	\$10,503
0305 Private Postsecondary Education Administration Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$4,793	-	\$8,739
Chapter 310, Statutes of 2008, Section 8	-	\$580	-
Prior year balances available:			
Chapter 310, Statutes of 2008, Section 8	-	-	165
Totals Available	\$4,793	\$580	\$8,904
Unexpended balance, estimated savings	-4,793	-	-
Balance available in subsequent years	-	-165	-
TOTALS, EXPENDITURES	\$-	\$415	\$8,904
0325 Electronic and Appliance Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,403	\$2,396	\$2,655
Allocation for employee compensation	2	-	-
Adjustment per Section 3.60	-2	1	-
Reduction per Section 3.90	-35	-209	-
Adjustment per Section 3.55	-	-4	-
Totals Available	\$2,368	\$2,184	\$2,655
Unexpended balance, estimated savings	-448	-	-
TOTALS, EXPENDITURES	\$1,920	\$2,184	\$2,655
0376 Speech-Language Pathology and Audiology Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$786	-	-
Transfer to Board per Chapter 35, Statutes of 2008	-393	-	-
Totals Available	\$393	\$-	\$-
Unexpended balance, estimated savings	-3	-	-
TOTALS, EXPENDITURES	\$390	\$-	\$-
0421 Vehicle Inspection and Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$112,536	\$115,366	\$112,116
Allocation for employee compensation	413	-	-
Adjustment per Section 3.60	-97	22	-
Reduction per Section 3.90	-1,646	-7,957	-
Adjustment per Section 15.25	-2	-	-
Adjustment per Section 3.55	-	-114	-
011 Budget Act appropriation (Loan to the General Fund)	(25,000)	-	-
Totals Available	\$111,204	\$107,317	\$112,116
Unexpended balance, estimated savings	-5,886	-	-
TOTALS, EXPENDITURES	\$105,318	\$107,317	\$112,116
0459 Telephone Medical Advice Services Fund			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2008-09*	2009-10*	2010-11*
APPROPRIATIONS			
002 Budget Act appropriation	\$150	\$157	\$149
Reduction per Section 3.90	-2	-13	-
Totals Available	\$148	\$144	\$149
Unexpended balance, estimated savings	-32	-	-
TOTALS, EXPENDITURES	\$116	\$144	\$149
0582 High Polluter Repair or Removal Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$71,283	-	-
Allocation for employee compensation	7	-	-
Adjustment per Section 3.60	-9	-	-
Reduction per Section 3.90	-166	-	-
002 Budget Act appropriation as amended by Chapter 1, Statutes of 2009, Fourth Extraordinary Session	-	\$65,997	-
Adjustment per Section 3.60	-	4	-
Reduction per Section 3.90	-	-908	-
Adjustment per Section 3.55	-	-6	-
002 Budget Act appropriation	-	-	\$64,304
011 Budget Act appropriation (Loan to the General Fund)	(20,000)	-	-
Totals Available	\$71,115	\$65,087	\$64,304
Unexpended balance, estimated savings	-17,469	-4,000	-
TOTALS, EXPENDITURES	\$53,646	\$61,087	\$64,304
0702 Consumer Affairs Fund, Professions and Vocations Fund			
APPROPRIATIONS			
002 Budget Act appropriation	0	0	0
TOTALS, EXPENDITURES	\$-	\$-	\$-
0717 Cemetery Fund, Professions and Vocations Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,382	\$2,348	\$2,382
Allocation for employee compensation	2	-	-
Adjustment per Section 3.60	-1	2	-
Reduction per Section 3.90	-30	-197	-
Totals Available	\$2,353	\$2,153	\$2,382
Unexpended balance, estimated savings	-594	-	-
TOTALS, EXPENDITURES	\$1,759	\$2,153	\$2,382
0741 State Dentistry Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$9,899	-	-
Transfer to Board per Chapter 35, Statutes of 2008	-4,950	-	-
Totals Available	\$4,949	\$-	\$-
Unexpended balance, estimated savings	-889	-	-
TOTALS, EXPENDITURES	\$4,060	\$-	\$-
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,671	\$1,683	\$1,708
Allocation for employee compensation	1	-	-
Adjustment per Section 3.60	-1	1	-
Reduction per Section 3.90	-19	-112	-
Adjustment per Section 3.55	-	-2	-

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2008-09*	2009-10*	2010-11*
Totals Available	\$1,652	\$1,570	\$1,708
Unexpended balance, estimated savings	-307	-	-
TOTALS, EXPENDITURES	\$1,345	\$1,570	\$1,708
0752 Bureau of Home Furnishings and Thermal Insulation Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$4,788	\$4,935	\$4,894
Allocation for employee compensation	26	-	-
Adjustment per Section 3.60	-3	4	-
Reduction per Section 3.90	-71	-396	-
Adjustment per Section 3.55	-	-1	-
Totals Available	\$4,740	\$4,542	\$4,894
Unexpended balance, estimated savings	-756	-	-
TOTALS, EXPENDITURES	\$3,984	\$4,542	\$4,894
0769 Private Investigator Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,081	\$1,061	\$962
Allocation for employee compensation	1	-	-
Adjustment per Section 3.60	-	1	-
Reduction per Section 3.90	-9	-90	-
Totals Available	\$1,073	\$972	\$962
Unexpended balance, estimated savings	-217	-	-
TOTALS, EXPENDITURES	\$856	\$972	\$962
0779 Vocational Nursing & Psychiatric Technicians Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$6,996	-	-
Transfer to Board per Chapter 35, Statutes of 2008	-3,498	-	-
011 Budget Act appropriation (Loan to the General Fund)	(1,000)	-	-
Totals Available	\$3,498	\$-	\$-
Unexpended balance, estimated savings	-408	-	-
TOTALS, EXPENDITURES	\$3,090	\$-	\$-
0780 Psychiatric Technicians Account, Vocational Nursing and Psychiatric Technicians Fund			
APPROPRIATIONS			
001 Budget Act Appropriation	\$1,654	-	-
Transfer to Board per Chapter 35, Statutes of 2008	-827	-	-
Totals Available	\$827	\$-	\$-
Unexpended balance, estimated savings	-9	-	-
TOTALS, EXPENDITURES	\$818	\$-	\$-
0890 Federal Trust Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,514	-	-
Allocation for employee compensation	2	-	-
Adjustment per Section 3.60	-1	-	-
Reduction per Section 3.90	-22	-	-
Budget Adjustment	-216	-	-
TOTALS, EXPENDITURES	\$1,277	\$-	\$-
0960 Student Tuition Recovery Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$337	-	-

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2008-09*	2009-10*	2010-11*
Totals Available	\$337	\$-	\$-
Unexpended balance, estimated savings	-337	-	-
TOTALS, EXPENDITURES	\$-	\$-	\$-
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	\$1,951	\$1,324	\$1,594
3069 Naturopathic Doctor's Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$125	\$130	-
Reduction per Section 3.90	-2	-13	-
Totals Available	\$123	\$117	\$-
Unexpended balance, estimated savings	-10	-	-
TOTALS, EXPENDITURES	\$113	\$117	\$-
3108 Professional Fiduciary Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$609	\$386	\$293
Reduction per Section 3.90	-4	-29	-
Interest Expense on loan from the Bureaus Vehicle Inspection and Repair Fund (0421) per Section 14.00, Budget Act of 2008	57	-	-
Totals Available	\$662	\$357	\$293
Unexpended balance, estimated savings	-365	-146	-
TOTALS, EXPENDITURES	\$297	\$211	\$293
3122 Enhanced Fleet Modernization Subaccount, High Polluter Removal and Repair Account			
APPROPRIATIONS			
002 Budget Act appropriation as added by Chapter 1, Statutes of 2009, Fourth Extraordinary Session	-	\$4,127	-
Reduction per Section 3.90	-	-20	-
002 Budget Act appropriation	-	-	\$16,753
TOTALS, EXPENDITURES	\$-	\$4,107	\$16,753
TOTALS, EXPENDITURES, ALL FUNDS (State Operations)	\$198,807	\$197,512	\$228,371
2 LOCAL ASSISTANCE			
0960 Student Tuition Recovery Fund			
APPROPRIATIONS			
Education Code Section 94944	-	\$680	\$2,000
TOTALS, EXPENDITURES	\$-	\$680	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)	\$-	\$680	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (State Operations and Local Assistance)	\$198,807	\$198,192	\$230,371

FUND CONDITION STATEMENTS

	2008-09*	2009-10*	2010-11*
0166 Certification Account, Consumer Affairs Fund ^s			
BEGINNING BALANCE	\$768	\$812	\$819
Prior year adjustments	-2	-	-
Adjusted Beginning Balance	\$766	\$812	\$819
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,072	1,042	1,167
150300 Income From Surplus Money Investments	10	8	8

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2008-09*</u>	<u>2009-10*</u>	<u>2010-11*</u>
Total Revenues, Transfers, and Other Adjustments	\$1,082	\$1,050	\$1,175
Total Resources	\$1,848	\$1,862	\$1,994
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,035	1,042	1,154
8880 Financial Information System for California (State Operations)	-	-	1
Total Expenditures and Expenditure Adjustments	<u>\$1,036</u>	<u>\$1,043</u>	<u>\$1,157</u>
FUND BALANCE	\$812	\$819	\$837
Reserve for economic uncertainties	812	819	837
0239 Private Security Services Fund ^s			
BEGINNING BALANCE	\$5,535	\$6,736	\$6,387
Prior year adjustments	<u>68</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$5,603	\$6,736	\$6,387
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	480	299	314
125700 Other Regulatory Licenses and Permits	4,543	4,287	4,388
125800 Renewal Fees	4,417	4,251	4,265
125900 Delinquent Fees	161	108	105
141200 Sales of Documents	1	1	1
142500 Miscellaneous Services to the Public	1	1	1
150300 Income From Surplus Money Investments	109	65	56
161000 Escheat of Unclaimed Checks & Warrants	7	6	6
161400 Miscellaneous Revenue	<u>15</u>	<u>15</u>	<u>10</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$9,734</u>	<u>\$9,033</u>	<u>\$9,146</u>
Total Resources	\$15,337	\$15,769	\$15,533
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	4	9	22
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	8,597	9,373	10,503
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>-</u>	<u>6</u>
Total Expenditures and Expenditure Adjustments	<u>\$8,601</u>	<u>\$9,382</u>	<u>\$10,531</u>
FUND BALANCE	\$6,736	\$6,387	\$5,002
Reserve for economic uncertainties	6,736	6,387	5,002
0305 Private Postsecondary Education Administration Fund ^s			
BEGINNING BALANCE	\$1,004	\$1,030	\$1,427
Prior year adjustments	<u>9</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,013	\$1,030	\$1,427
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	-	713	1,684
125800 Renewal Fees	-	85	7,818
150300 Income From Surplus Money Investments	<u>19</u>	<u>14</u>	<u>22</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$19</u>	<u>\$812</u>	<u>\$9,524</u>
Total Resources	\$1,032	\$1,842	\$10,951
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
0840 State Controller (State Operations)	2	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	415	8,904
Total Expenditures and Expenditure Adjustments	<u>\$2</u>	<u>\$415</u>	<u>\$8,904</u>
FUND BALANCE	\$1,030	\$1,427	\$2,047
Reserve for economic uncertainties	1,030	1,427	2,047
0325 Electronic and Appliance Repair Fund [§]			
BEGINNING BALANCE	\$1,734	\$2,082	\$2,059
Prior year adjustments	20	-	-
Adjusted Beginning Balance	<u>\$1,754</u>	<u>\$2,082</u>	<u>\$2,059</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	511	353	353
125800 Renewal Fees	1,619	1,727	1,727
125900 Delinquent Fees	77	61	61
150300 Income From Surplus Money Investments	41	20	18
161000 Escheat of Unclaimed Checks & Warrants	1	1	1
161400 Miscellaneous Revenue	-	1	1
Total Revenues, Transfers, and Other Adjustments	<u>\$2,249</u>	<u>\$2,163</u>	<u>\$2,161</u>
Total Resources	\$4,003	\$4,245	\$4,220
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	2	5
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,920	2,184	2,655
8880 Financial Information System for California (State Operations)	-	-	1
Total Expenditures and Expenditure Adjustments	<u>\$1,921</u>	<u>\$2,186</u>	<u>\$2,661</u>
FUND BALANCE	\$2,082	\$2,059	\$1,559
Reserve for economic uncertainties	2,082	2,059	1,559
0421 Vehicle Inspection and Repair Fund [§]			
BEGINNING BALANCE	\$70,365	\$38,817	\$27,207
Prior year adjustments	-39	-	-
Adjusted Beginning Balance	<u>\$70,326</u>	<u>\$38,817</u>	<u>\$27,207</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,855	1,802	1,838
125700 Other Regulatory Licenses and Permits	100,105	100,095	101,140
125800 Renewal Fees	7,305	7,318	7,465
125900 Delinquent Fees	228	258	263
141200 Sales of Documents	3	16	17
142500 Miscellaneous Services to the Public	10	19	19
150300 Income From Surplus Money Investments	1,286	302	120
150500 Interest Income From Interfund Loans	57	-	9
160400 Sale of Fixed Assets	24	-	-
161000 Escheat of Unclaimed Checks & Warrants	7	7	7
161400 Miscellaneous Revenue	10	10	10
Transfers and Other Adjustments:			
FO3108 From Professional Fiduciary Fund loan repayment per Section 14.00, Budget Act of 2008 and 2010	1,055	-	215
TO0001 To General Fund loan per Item 1111-011-0421, Budget Act of 2008	-25,000	-	-

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
TO3108 To Professional Fiduciary Fund loan per Section 14.00, Budget Act of 2008	-215	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$86,730</u>	<u>\$109,827</u>	<u>\$111,103</u>
Total Resources	\$157,056	\$148,644	\$138,310
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	53	105	259
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	105,318	107,317	112,116
3900 Air Resources Board (State Operations)	12,868	14,015	15,160
8880 Financial Information System for California (State Operations)	-	-	<u>76</u>
Total Expenditures and Expenditure Adjustments	<u>\$118,239</u>	<u>\$121,437</u>	<u>\$127,611</u>
FUND BALANCE	\$38,817	\$27,207	\$10,699
Reserve for economic uncertainties	38,817	27,207	10,699
0459 Telephone Medical Advice Services Fund ^s			
BEGINNING BALANCE	\$374	\$472	\$443
Prior year adjustments	<u>-4</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$370	\$472	\$443
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	23	15	7
125800 Renewal Fees	187	90	188
125900 Delinquent Fees	-	1	1
150300 Income From Surplus Money Investments	<u>8</u>	<u>9</u>	<u>10</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$218</u>	<u>\$115</u>	<u>\$206</u>
Total Resources	\$588	\$587	\$649
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>116</u>	<u>144</u>	<u>149</u>
Total Expenditures and Expenditure Adjustments	<u>\$116</u>	<u>\$144</u>	<u>\$149</u>
FUND BALANCE	\$472	\$443	\$500
Reserve for economic uncertainties	472	443	500
0582 High Polluter Repair or Removal Account ^s			
BEGINNING BALANCE	\$51,481	\$20,948	\$1,932
Prior year adjustments	<u>756</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$52,237	\$20,948	\$1,932
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	41,436	41,850	42,269
131700 Misc Revenue From Local Agencies	144	144	144
150300 Income From Surplus Money Investments	805	136	136
Transfers and Other Adjustments:			
FO0001 From General Fund loan repayment per Item 1111-011-0582, Budget Act of 2008	-	-	20,000
TO0001 To General Fund loan per Item 1111-011-0582, Budget Act of 2008	<u>-20,000</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$22,385</u>	<u>\$42,130</u>	<u>\$62,549</u>
Total Resources	\$74,622	\$63,078	\$64,481
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	28	59	145
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	53,646	61,087	64,304
8880 Financial Information System for California (State Operations)	-	-	<u>32</u>

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2008-09*</u>	<u>2009-10*</u>	<u>2010-11*</u>
Total Expenditures and Expenditure Adjustments	\$53,674	\$61,146	\$64,481
FUND BALANCE	\$20,948	\$1,932	-
Reserve for economic uncertainties	20,948	1,932	-
0717 Cemetery Fund, Professions and Vocations Fund ^s			
BEGINNING BALANCE	\$3,996	\$2,879	\$2,093
Prior year adjustments	<u>12</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$4,008	\$2,879	\$2,093
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	145	929	1,822
125700 Other Regulatory Licenses and Permits	86	93	87
125800 Renewal Fees	311	318	320
125900 Delinquent Fees	7	6	7
142500 Miscellaneous Services to the Public	1	1	1
150300 Income From Surplus Money Investments	80	21	20
161000 Escheat of Unclaimed Checks & Warrants	<u>1</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$631</u>	<u>\$1,369</u>	<u>\$2,258</u>
Total Resources	\$4,639	\$4,248	\$4,351
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	2	5
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,759	2,153	2,382
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>-</u>	<u>1</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,760</u>	<u>\$2,155</u>	<u>\$2,388</u>
FUND BALANCE	\$2,879	\$2,093	\$1,963
Reserve for economic uncertainties	2,879	2,093	1,963
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund ^s			
BEGINNING BALANCE	\$2,477	\$2,411	\$2,072
Prior year adjustments	<u>10</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,487	\$2,411	\$2,072
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	151	147	143
125700 Other Regulatory Licenses and Permits	78	84	80
125800 Renewal Fees	954	950	952
125900 Delinquent Fees	32	30	31
150300 Income From Surplus Money Investments	54	21	16
161400 Miscellaneous Revenue	<u>1</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$1,270</u>	<u>\$1,232</u>	<u>\$1,222</u>
Total Resources	\$3,757	\$3,643	\$3,294
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,345	1,570	1,708
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>-</u>	<u>1</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,346</u>	<u>\$1,571</u>	<u>\$1,711</u>
FUND BALANCE	\$2,411	\$2,072	\$1,583
Reserve for economic uncertainties	2,411	2,072	1,583

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
0752 Bureau of Home Furnishings and Thermal Insulation Fund ^s			
BEGINNING BALANCE	\$4,028	\$4,098	\$3,453
Prior year adjustments	111	-	-
Adjusted Beginning Balance	\$4,139	\$4,098	\$3,453
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	76	76	82
125700 Other Regulatory Licenses and Permits	1,160	1,213	1,213
125800 Renewal Fees	2,500	2,479	2,479
125900 Delinquent Fees	104	93	93
142500 Miscellaneous Services to the Public	5	1	1
150300 Income From Surplus Money Investments	89	34	24
161000 Escheat of Unclaimed Checks & Warrants	11	5	5
Total Revenues, Transfers, and Other Adjustments	\$3,945	\$3,901	\$3,897
Total Resources	\$8,084	\$7,999	\$7,350
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	2	4	10
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	3,984	4,542	4,894
8880 Financial Information System for California (State Operations)	-	-	3
Total Expenditures and Expenditure Adjustments	\$3,986	\$4,546	\$4,907
FUND BALANCE	\$4,098	\$3,453	\$2,443
Reserve for economic uncertainties	4,098	3,453	2,443
0769 Private Investigator Fund ^s			
BEGINNING BALANCE	\$1,876	\$1,782	\$1,550
Prior year adjustments	16	-	-
Adjusted Beginning Balance	\$1,892	\$1,782	\$1,550
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	13	7	8
125700 Other Regulatory Licenses and Permits	114	126	120
125800 Renewal Fees	552	568	554
125900 Delinquent Fees	21	22	21
150300 Income From Surplus Money Investments	42	16	14
161000 Escheat of Unclaimed Checks & Warrants	4	2	-
161400 Miscellaneous Revenue	1	-	-
Total Revenues, Transfers, and Other Adjustments	\$747	\$741	\$717
Total Resources	\$2,639	\$2,523	\$2,267
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	856	972	962
8880 Financial Information System for California (State Operations)	-	-	1
Total Expenditures and Expenditure Adjustments	\$857	\$973	\$965
FUND BALANCE	\$1,782	\$1,550	\$1,302
Reserve for economic uncertainties	1,782	1,550	1,302
0960 Student Tuition Recovery Fund ⁿ			
BEGINNING BALANCE	\$823	\$842	\$787

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
Prior year adjustments	<u>1</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$824	\$842	\$787
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
250300 Income from Suprplus Mondy Investment Fund	18		
216900 Assessments		<u>625</u>	<u>2,500</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$18</u>	<u>\$625</u>	<u>\$2,500</u>
Total Resources	\$842	\$1,467	\$3,287
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (Local Assistance)	<u>-</u>	<u>680</u>	<u>2,000</u>
Total Expenditures and Expenditure Adjustments	<u>-</u>	<u>\$680</u>	<u>\$2,000</u>
FUND BALANCE	\$842	\$787	\$1,287

3108 Professional Fiduciary Fund ^s

BEGINNING BALANCE	\$864	\$78	\$145
Prior year adjustments	<u>10</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$874	\$78	\$145
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	-	1	-
125700 Other Regulatory Licenses and Permits	322	65	69
125800 Renewal Fees	2	200	319
125900 Delinquent Fees	-	11	8
150300 Income From Surplus Money Investments	17	1	2
Transfers and Other Adjustments:			
FO0421 From Vehicle Inspection and Repair Fund loan per Section 14.00, Budget Act of 2008	215	-	-
TO0421 To Vehicle Inspection and Repair Fund loan repayment per Section 14.00, Budget Act of 2008 and 2010	<u>-1,055</u>	<u>-</u>	<u>-215</u>
Total Revenues, Transfers, and Other Adjustments	<u>-\$499</u>	<u>\$278</u>	<u>\$183</u>
Total Resources	\$375	\$356	\$328
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>297</u>	<u>211</u>	<u>293</u>
Total Expenditures and Expenditure Adjustments	<u>\$297</u>	<u>\$211</u>	<u>\$293</u>
FUND BALANCE	\$78	\$145	\$35
Reserve for economic uncertainties	78	145	35

3122 Enhanced Fleet Modernization Subaccount, High Polluter Removal and Repair**Account ^s**

BEGINNING BALANCE	-	\$29,263	\$55,298
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
114300 Other Motor Vehicle Fees	\$29,015	29,595	30,187
150300 Income From Surplus Money Investments	<u>248</u>	<u>547</u>	<u>689</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$29,263</u>	<u>\$30,142</u>	<u>\$30,876</u>
Total Resources	\$29,263	\$59,405	\$86,174
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	4,107	16,753

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2008-09*	2009-10*	2010-11*
Total Expenditures and Expenditure Adjustments	-	\$4,107	\$16,753
FUND BALANCE	\$29,263	\$55,298	\$69,421
Reserve for economic uncertainties	29,263	55,298	69,421

CHANGES IN AUTHORIZED POSITIONS

	Positions/Personnel Years			Expenditures		
	2008-09	2009-10	2010-11	2008-09*	2009-10*	2010-11*
Totals, Authorized Positions	1,481.3	1,427.1	1,431.5	\$84,089	\$73,646	\$86,774
Workload and Administrative Adjustments:				Salary Range		
Reductions in Authorized Positions:						
Hearing Aid Dispensers Bureau						
Board Mbr Per Diem	-	-	-	\$100/day	-	-6
Staff Services Mgr I	-	-	-1.0	5,079-6,127	-	-63
Assoc. Gov. Prog. Analyst	-	-	-1.0	4,400-5,348	-	-55
Staff Svcs Analyst	-	-	-1.0	2,817-4,446	-	-46
Mgmt Svcs Techn	-	-	-1.0	2,495-3,426	-	-36
Furlough Adjustments	-	-	-	-	-	-32
Bureau of Home Furnishings and Thermal Insulation						
Staff Svcs Analyst	-	-	-1.0	2,817-4,446	-	-29
Consumer and Client Services Division (Call Center)						
Program Techn I	-	-	-4.0	2,280-2,975	-	-126
Naturopathic Medicine Committee						
Assoc. Gov. Prog. Analyst	-	-	-1.0	4,400-5,348	-	-64
Professional Fiduciaries Bureau						
Chief	-	-	-0.3	6,297-6,811	-	-19
Totals, Workload & Admin Adjustments	-	-	-10.3	\$-	\$-	-\$476
Proposed New Positions:						
Bureau of Security and Investigative Services						
Program Tech II	-	-	0.5	2,280-2,975	-	18
Bureau for Private Postsecondary Education						
Bureau Chief	-	-	1.0	8,611-9,314	-	107
Sr. Education Specialists	-	2.5	5.0	6,954-6,954	209	417
Asst Bureau Chief	-	-	1.0	5,768-7,324	-	79
Staff Services Mgr II (Sup)	-	-	2.0	5,576-6,727	-	148
Staff Services Mgr I	-	-	5.0	5,079-6,127	-	336
Staff Counsel	-	-	1.0	4,674-7,828	-	75
Gen Auditor III	-	-	1.0	4,619-5,897	-	63
Associate Info Analyst (Spec)	-	-	1.0	4,619-5,897	-	63
Assoc Gov Prog Analyst	-	-	27.0	4,400-5,348	-	1,579
Staff Svcs Analyst	-	-	10.0	2,817-4,446	-	436
Ofc Techn-Typing	-	-	10.0	2,686-3,264	-	357
Mgmt Svcs Techn	-	-	7.0	2,495-3,426	-	249
Consumer Affairs Administration						
Office of Administrative Services						
Staff Services Mgr I (Spec)	-	-	0.8	5,079-6,127	-	50
Assoc Gov Prog Analyst	-	-	2.3	4,400-5,348	-	132
Staff Svcs Analyst	-	-	0.8	2,817-4,446	-	33
Ofc Techn-Typing	-	-	0.8	2,686-3,264	-	27
Personnel Specialist	-	-	0.8	2,602-4,067	-	30

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>Positions/Personnel Years</u>			<u>Expenditures</u>		
	<u>2008-09</u>	<u>2009-10</u>	<u>2010-11</u>	<u>2008-09*</u>	<u>2009-10*</u>	<u>2010-11*</u>
Office of Information Services						
Asst Info Sys Analyst	-	-	1.5	3,106-4,903	-	72
Totals Proposed New Positions	<u>-</u>	<u>2.5</u>	<u>78.5</u>	<u>\$-</u>	<u>209</u>	<u>4,271</u>
Total Adjustments	<u>-</u>	<u>2.5</u>	<u>68.2</u>	<u>\$-</u>	<u>209</u>	<u>3,795</u>
TOTALS, SALARIES AND WAGES	1,481.3	1,429.6	1,499.7	\$84,089	\$73,855	\$90,569

* Dollars in thousands, except in Salary Range.