

1111 Department of Consumer Affairs Bureaus, Programs, Divisions

Effective July 1, 2013, pursuant to the Governor's Reorganization Plan No. 2 of 2012, the 2013-14 information for the Office of Real Estate Appraisers and the Department of Real Estate is merging with this Department. 2011-12 and 2012-13 information for the Office of Real Estate Appraisers and the Department of Real Estate is displayed in Organization Codes 2310 and 2320, respectively, under this new Agency (Business, Consumer Services, and Housing). The Department of Consumer Affairs Bureaus, Programs, Divisions was previously displayed within the State and Consumer Services Agency. See Major Program Changes below.

The Department of Consumer Affairs (DCA) is responsible for promoting and protecting the interests of millions of California consumers by serving as a guardian and advocate for their health, safety, and economic well-being and by promoting legal and ethical standards of professional conduct. The Department helps to promote good business practices and to ensure that California's consumers receive quality services by establishing minimal competency standards for approximately 250 classifications involving approximately 3 million professionals. The Department is also an important advocate on consumer and business issues. In general, the DCA's Boards and Bureaus provide exams and licensing, enforcement, complaint resolution, and education for consumers.

In addition, centralized services are provided by the DCA for efficiency. Specifically, DCA staff investigate complaints against licensees; develop valid examinations for applicants for licensure; monitor and advocate for legislation; provide consumer education and outreach; provide legal and audit services; and provide general administrative support involving personnel, budgeting, accounting, purchasing, and space management.

There are currently nine bureaus and one certification program under the direct oversight of the DCA.

Additional information on the Department, and the various boards and bureaus, is available at www.dca.ca.gov.

3-YR EXPENDITURES AND POSITIONS

	Positions			Expenditures		
	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
23 Arbitration Certification Program	8.7	8.0	8.0	\$1,029	\$1,118	\$1,153
25 Bureau of Security and Investigative Services	53.7	50.4	49.9	11,484	12,296	13,199
27 Bureau for Private Postsecondary Education	47.8	57.0	58.0	6,048	10,147	10,715
28 Bureau of Electronic and Appliance Repair, Home Furnishings and Thermal Insulation	38.6	41.9	41.9	6,693	7,073	7,571
31 Bureau of Automotive Repair	595.0	594.8	594.8	179,927	181,862	191,883
35.02 Distributed Consumer Affairs Administration	-	-	-	-66,060	-74,612	-81,241
35.10 Consumer Affairs Administration	554.3	599.7	605.7	66,878	75,507	81,421
37 Telephone Medical Advice Services Bureau	1.4	1.0	1.0	147	153	173
38 Cemetery and Funeral Bureau	22.8	21.5	21.5	3,419	4,163	4,456
41 Bureau of Real Estate Appraisers	-	-	32.8	-	-	5,441
42 Bureau of Real Estate	-	-	334.7	-	-	47,801
89 Professional Fiduciaries Bureau	1.3	1.7	1.7	245	403	440
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	1,323.6	1,376.0	1,750.0	\$209,810	\$218,110	\$283,012
FUNDING				2011-12*	2012-13*	2013-14*
0166 Certification Account, Consumer Affairs Fund				\$1,029	\$1,118	\$1,153
0239 Private Security Services Fund				10,307	11,134	12,032
0305 Private Postsecondary Education Administration Fund				5,825	8,147	8,715
0317 Real Estate Fund				-	-	47,366
0325 Electronic and Appliance Repair Fund				2,651	2,412	2,691
0400 Real Estate Appraisers Regulation Fund				-	-	5,361
0421 Vehicle Inspection and Repair Fund				100,976	105,734	114,043
0459 Telephone Medical Advice Services Fund				147	153	173
0582 High Polluter Repair or Removal Account				40,417	38,699	41,329
0717 Cemetery Fund				1,979	2,304	2,529
0750 State Funeral Directors and Embalmers Fund				1,429	1,728	1,796
0752 Home Furnishings and Thermal Insulation Fund				4,032	4,643	4,862
0769 Private Investigator Fund				590	646	651
0960 Student Tuition Recovery Fund				223	2,000	2,000
0995 Reimbursements				2,084	1,678	1,478

* Dollars in thousands, except in Salary Range.

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FUNDING	2011-12*	2012-13*	2013-14*
3108 Professional Fiduciary Fund	241	403	440
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair and Removal Account	37,880	37,311	36,393
TOTALS, EXPENDITURES, ALL FUNDS	\$209,810	\$218,110	\$283,012

LEGAL CITATIONS AND AUTHORITY

DEPARTMENT AUTHORITY

Business and Professions Code, Division 1, Chapter 1.

PROGRAM AUTHORITY

23-Arbitration Certification Program:

Business and Professions Code, Division 1, Chapter 9.

25-Bureau of Security and Investigative Services:

Business and Professions Code, Division 3, Chapters 8.5, 11, 11.3, 11.4, 11.5, and 11.6.

27-Bureau for Private Postsecondary Education:

Education Code, Division 10, Chapters 8 and 8.5.

28-Bureau of Electronic and Appliance Repair, Home Furnishings, and Thermal Insulation:

Business and Professions Code, Division 3, Chapter 20, and Division 8, Chapter 3.

31-Bureau of Automotive Repair:

Business and Professions Code, Division 3, Chapter 20.3; and Health and Safety Code, Division 26, Part 5, Chapter 5.

35.10.025-Division of Investigation:

Business and Professions Code Sections 159.5-160.

35.10.035-Consumer and Client Services Division:

Business and Professions Code Sections 201, 310, and 325-326.

37-Telephone Medical Advice Services Bureau:

Business and Professions Code, Division 2, Chapter 15.

38-Cemetery and Funeral Bureau:

Business and Professions Code, Division 3, Chapters 12 and 19.

41-Bureau of Real Estate Appraisers:

Business and Professions Code, Division 4, Part 3, Sections 11300 et seq.; California Code of Regulations, Title 10, Chapter 6.5, Sections 3500 et seq.

42-Bureau of Real Estate:

Business and Professions Code, Division 4, Parts 1 and 2. (Sections 10000-10580, and 11000-11288, Chapter 130, Statutes of 1929.)

89-Professional Fiduciaries Bureau:

Business and Professions Code, Division 3, Chapter 6.

MAJOR PROGRAM CHANGES

- Pursuant to the Governor's Reorganization Plan 2 of 2012, the Office of Real Estate Appraisers and the Department of Real Estate are moving into the Department of Consumer Affairs. The consolidation results in a savings of \$1,249,000 special fund and 8.0 positions in 2013-14.

* Dollars in thousands, except in Salary Range.

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DETAILED BUDGET ADJUSTMENTS

	2012-13*			2013-14*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
Workload Budget Adjustments						
Workload Budget Change Proposals						
• BreEZe System	\$-	\$-	-	\$-	\$2,447	-
• Bureau of Private Postsecondary Education - Institutional Disclosure (Chapter 585, Statutes of 2012)	-	-	-	-	81	1.0
• GRP 2 Consolidation - Dept. of Real Estate and Office of Real Estate Appraisers becoming DCA Bureaus	-	-	-	-	-1,249	-8.0
Totals, Workload Budget Change Proposals	\$-	\$-	-	\$-	\$1,279	-7.0
Other Workload Budget Adjustments						
• Employee Compensation Adjustments	\$-	-\$2,988	-	\$-	\$1,126	-
• Retirement Rate Adjustment	-	1,171	-	-	1,728	-
• Limited Term Positions/Expiring Programs	-	-	-	-	-28	-0.5
• One Time Cost Reductions	-	-	-	-	-643	-
• Miscellaneous Adjustments	-	-3,539	-	-	56,082	381.5
Totals, Other Workload Budget Adjustments	\$-	-\$5,356	-	\$-	\$58,265	381.0
Totals, Workload Budget Adjustments	\$-	-\$5,356	-	\$-	\$59,544	374.0
Totals, Budget Adjustments	\$-	-\$5,356	-	\$-	\$59,544	374.0

PROGRAM DESCRIPTIONS

23 - ARBITRATION CERTIFICATION PROGRAM

The Arbitration Certification Program certifies and monitors arbitration programs offered by new car manufacturers to ensure that they substantially comply with state and federal regulations.

25 - BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

The Bureau of Security and Investigative Services ensures that only those who meet the prescribed qualifications to offer services as private investigators, repossessioners, uniformed security guards, private patrol operators, proprietary private security officers, alarm company operators, alarm agents, locksmiths, and firearm and baton training facilities be licensed; and enforces the regulations established by legislation for such licenses.

27 - BUREAU FOR PRIVATE POSTSECONDARY EDUCATION

The Bureau for Private Postsecondary Education oversees and approves private postsecondary degree-granting institutions to ensure they meet specified minimum statutory standards concerning the quality of education, ethical and business practices, health and safety, and fiscal responsibility. The Bureau responds to student complaints and oversees a fund designed to help reimburse a student's tuition if a school closes unexpectedly.

28 - BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS, AND THERMAL INSULATION

The Bureau of Electronic and Appliance Repair, Home Furnishing, and Thermal Insulation registers and regulates all businesses engaged in major home appliance and electronic equipment repair by imposing specific obligations of ethical conduct, honesty, and full and fair disclosure, providing certain safeguards to consumers when they need repair services or enter into service contract transactions, and ridding the repair industry of unscrupulous repair dealers and service contractors. The Bureau also regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability standards.

31 - BUREAU OF AUTOMOTIVE REPAIR

The Bureau of Automotive Repair is responsible for regulating the automotive repair marketplace and administering the Smog Check Program. To carry out its mandate, the Bureau educates consumers, disciplines stations and technicians, seeks resolution to complaints, and licenses individuals and businesses. The Bureau also administers the nation's largest motor vehicle emissions reduction program. To help in its clean air efforts, the Bureau also administers the Consumer Assistance Program (CAP). Through CAP, consumers who own a vehicle that fails a biennial inspection and who meet certain eligibility requirements can receive financial assistance for emissions-related repairs. Further, consumers can receive a financial incentive to retire their unwanted vehicle at any time for any reason. The Bureau, in cooperation with the

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California Air Resources Board, also administers a voucher program that offers eligible consumers additional compensation toward the purchase of lower-emitting vehicles or transportation passes after they retire their vehicle through CAP.

35 - CONSUMER AFFAIRS ADMINISTRATION

35.10.025 - DIVISION OF INVESTIGATION

The Division of Investigation is vested with the statutory authority to investigate and enforce the laws administered by the client agencies within the Department to protect the health, safety, and welfare of consumers. The Division employs sworn, armed peace officers to provide objective, timely, and cost-effective investigative services for its client agencies.

35.10.035 - CONSUMER AND CLIENT SERVICES DIVISION

The Consumer and Client Services Division is comprised of:

The Administrative and Information Services Division serves to maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort. The Department centralizes several functions that support the administration and implementation of the goals of the regulatory boards and bureaus such as: policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel, and other administrative functions.

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets, and internet postings designed to raise awareness of consumer issues among consumers, the news media, and other stakeholders.

The Program and Consumer Services Division (PCSD), through its toll-free number, operates a call center that assists consumers and licensees by distributing publications and applications for licensure and providing referrals to other consumer resources; responds to written correspondence; informs consumers about marketplace trends; and represents consumer interests at local, state, and federal levels. Additionally, PCSD resolves consumer complaints against licensees and registrants regulated by the bureaus of the Department.

37 - TELEPHONE MEDICAL ADVICE SERVICES BUREAU

The Telephone Medical Advice Services Bureau is responsible for regulating businesses that provide medical advice by telephone to California residents. The Bureau ensures that providers of telephone medical advice are qualified licensed health-care professionals, informs patients of their rights, and pursues any reported harmful activities.

38 - CEMETERY AND FUNERAL BUREAU

The Cemetery and Funeral Bureau ensures that only qualified applicants receive licenses to operate cemeteries, crematories or funeral establishments, or act as funeral directors, embalmers, apprentice embalmers, cremated remains disposers, cemetery managers, crematory managers, cemetery brokers, or salespeople. The Bureau also ensures that licensees comply with applicable rules and regulations concerning the management of trust funds, permanence of mausoleums and columbariums, and the proper handling of human remains.

41 - BUREAU OF REAL ESTATE APPRAISERS

The Bureau of Real Estate Appraisers ensures that only qualified persons are licensed to conduct appraisals in federally regulated real estate loan transactions and that all real estate appraisers licensed by the state and all appraisal management companies registered by the state adhere to applicable laws, regulations, and standards.

42 - BUREAU OF REAL ESTATE

The Bureau of Real estate ensures that individuals who wish to engage in real estate business and act in the capacity of, or advertise as, a real estate broker or salesperson within California meet specified qualifications and ensures licensees meet minimum education standards and requirements. The Bureau investigates the actions of any person acting in the capacity of a real estate licensee, performs financial compliance audits of licensees and subdividers, administratively prosecutes violations of the Real Estate Law and Subdivided Lands Law, and provides victims of real estate fraud with financial recovery per limitations set by statute. The Bureau protects the public against fraud and misrepresentation in the sale or lease of subdivided land through the issuance of public reports which disclose vital information to prospective purchasers of subdivision interests.

89 - PROFESSIONAL FIDUCIARIES BUREAU

The Professional Fiduciaries Bureau, established pursuant to Chapter 491, Statutes of 2006, implements and enforces the Professional Fiduciaries Act by licensing and regulating individuals who act as professional fiduciaries in California. The Bureau protects against fraud and abuse by those who are charged with the care of California's most vulnerable residents by ensuring that minimum competency standards are met by establishing educational and experience requirements, conducting examinations, investigating violations of professional ethics and law, and disciplining licensees when appropriate.

DETAILED EXPENDITURES BY PROGRAM

2011-12* 2012-13* 2013-14*

PROGRAM REQUIREMENTS

* Dollars in thousands, except in Salary Range.

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	2011-12*	2012-13*	2013-14*
23 ARBITRATION CERTIFICATION PROGRAM			
State Operations:			
0166 Certification Account, Consumer Affairs Fund	\$1,029	\$1,118	\$1,153
Totals, State Operations	\$1,029	\$1,118	\$1,153
PROGRAM REQUIREMENTS			
25 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES			
State Operations:			
0239 Private Security Services Fund	\$10,307	\$11,134	\$12,032
0769 Private Investigator Fund	590	646	651
0995 Reimbursements	587	516	516
Totals, State Operations	\$11,484	\$12,296	\$13,199
ELEMENT REQUIREMENTS			
25.10 Bureau of Security and Investigative Services, Private Security Services Program	\$10,879	\$11,634	\$12,532
State Operations:			
0239 Private Security Services Fund	10,307	11,134	12,032
0995 Reimbursements	572	500	500
25.20 Private Investigators Program	\$605	\$662	\$667
State Operations:			
0769 Private Investigator Fund	590	646	651
0995 Reimbursements	15	16	16
PROGRAM REQUIREMENTS			
27 BUREAU FOR PRIVATE POSTSECONDARY EDUCATION			
State Operations:			
0305 Private Postsecondary Education Administration Fund	\$5,825	\$8,147	\$8,715
Totals, State Operations	\$5,825	\$8,147	\$8,715
Local Assistance:			
0960 Student Tuition Recovery Fund	\$223	\$2,000	\$2,000
Totals, Local Assistance	\$223	\$2,000	\$2,000
ELEMENT REQUIREMENTS			
27.30 Student Tuition Recovery Program	\$223	\$2,000	\$2,000
Local Assistance:			
0960 Student Tuition Recovery Fund	223	2,000	2,000
PROGRAM REQUIREMENTS			
28 BUREAU OF ELECTRONIC AND APPLIANCE REPAIR, HOME FURNISHINGS AND THERMAL INSULATION			
State Operations:			
0325 Electronic and Appliance Repair Fund	\$2,651	\$2,412	\$2,691
0752 Home Furnishings and Thermal Insulation Fund	4,032	4,643	4,862
0995 Reimbursements	10	18	18
Totals, State Operations	\$6,693	\$7,073	\$7,571
ELEMENT REQUIREMENTS			
28.10 ELECTRONIC AND APPLIANCE REPAIR	\$2,659	\$2,425	\$2,709
State Operations:			
0325 Electronic and Appliance Repair Fund	2,651	2,412	2,691
0995 Reimbursements	8	13	18

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	2011-12*	2012-13*	2013-14*
28.20 HOME FURNISHINGS AND THERMAL INSULATION	\$4,034	\$4,648	\$4,862
State Operations:			
0752 Home Furnishings and Thermal Insulation Fund	4,032	4,643	4,862
0995 Reimbursements	2	5	-
PROGRAM REQUIREMENTS			
31 BUREAU OF AUTOMOTIVE REPAIR			
State Operations:			
0421 Vehicle Inspection and Repair Fund	\$100,976	\$105,734	\$114,043
0582 High Polluter Repair or Removal Account	40,417	38,699	41,329
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair Account	37,880	37,311	36,393
0995 Reimbursements	654	118	118
Totals, State Operations	\$179,927	\$181,862	\$191,883
ELEMENT REQUIREMENTS			
31.10 Automotive Repair and Smog Check Programs	\$101,630	\$105,852	\$114,161
State Operations:			
0421 Vehicle Inspection and Repair Fund	100,976	105,734	114,043
0995 Reimbursements	654	118	118
31.20 Vehicle Repair Assistance and Retirement Program	\$40,417	\$38,699	\$41,329
State Operations:			
0582 High Polluter Repair or Removal Account	40,417	38,699	41,329
31.30 Off-Cycle Vehicle Retirement Program	\$37,880	\$37,311	\$36,393
State Operations:			
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair Account	37,880	37,311	36,393
PROGRAM REQUIREMENTS			
35 CONSUMER AFFAIRS ADMINISTRATION			
State Operations:			
0995 Reimbursements	\$818	\$895	\$180
Totals, State Operations	\$818	\$895	\$180
ELEMENT REQUIREMENTS			
35.02. 025 Distributed Division of Investigation	-8,298	-8,951	-9,313
35.02. 030 Distributed DCA Workers Compensation	-1,030	-4,263	-4,263
35.02. 035 Distributed Consumer and Client Services Division	-56,732	-61,398	-67,665
35.10. 025 Division of Investigation	8,308	8,951	9,313
35.10. 030 DCA Workers Compensation	1,030	4,263	4,263
35.10. 035 Consumer and Client Services Division	57,540	62,293	67,845
PROGRAM REQUIREMENTS			
37 TELEPHONE MEDICAL ADVICE SERVICES BUREAU			
State Operations:			
0459 Telephone Medical Advice Services Fund	\$147	\$153	\$173
Totals, State Operations	\$147	\$153	\$173
PROGRAM REQUIREMENTS			
38 CEMETERY AND FUNERAL BUREAU			
State Operations:			
0717 Cemetery Fund	\$1,979	\$2,304	\$2,529
0750 State Funeral Directors and Embalmers Fund	1,429	1,728	1,796
0995 Reimbursements	11	131	131
Totals, State Operations	\$3,419	\$4,163	\$4,456

* Dollars in thousands, except in Salary Range.

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	2011-12*	2012-13*	2013-14*
ELEMENT REQUIREMENTS			
38.10 Cemetery Program	\$1,987	\$2,423	\$2,648
State Operations:			
0717 Cemetery Fund	1,979	2,304	2,529
0995 Reimbursements	8	119	119
38.20 Funeral Directors and Embalmers Program	\$1,432	\$1,740	\$1,808
State Operations:			
0750 State Funeral Directors and Embalmers Fund	1,429	1,728	1,796
0995 Reimbursements	3	12	12
PROGRAM REQUIREMENTS			
41 BUREAU OF REAL ESTATE APPRAISERS			
State Operations:			
0400 Real Estate Appraisers Regulation Fund	\$-	\$-	\$5,361
0995 Reimbursements	-	-	80
Totals, State Operations	\$-	\$-	\$5,441
PROGRAM REQUIREMENTS			
42 BUREAU OF REAL ESTATE			
State Operations:			
0317 Real Estate Fund	\$-	\$-	\$47,366
0995 Reimbursements	-	-	435
Totals, State Operations	\$-	\$-	\$47,801
PROGRAM REQUIREMENTS			
89 PROFESSIONAL FIDUCIARIES BUREAU			
State Operations:			
3108 Professional Fiduciary Fund	\$241	\$403	\$440
0995 Reimbursements	4	-	-
Totals, State Operations	\$245	\$403	\$440
TOTALS, EXPENDITURES			
State Operations	209,587	216,110	281,012
Local Assistance	223	2,000	2,000
Totals, Expenditures	\$209,810	\$218,110	\$283,012

EXPENDITURES BY CATEGORY

	1 State Operations			Expenditures		
	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	1,323.6	1,376.0	1,375.5	\$79,137	\$79,456	\$84,323
Total Adjustments	-	-	374.5	-	-	23,785
Net Totals, Salaries and Wages	1,323.6	1,376.0	1,750.0	\$79,137	\$79,456	\$108,108
Staff Benefits				32,234	39,915	50,340
Totals, Personal Services	1,323.6	1,376.0	1,750.0	\$111,371	\$119,371	\$158,448
OPERATING EXPENSES AND EQUIPMENT						
TOTAL EXPENDITURES (Bureaus and Programs)				\$164,627	\$171,702	\$204,156
Distributed Costs				-66,411	-74,963	-81,592
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)				\$209,587	\$216,110	\$281,012

* Dollars in thousands, except in Salary Range.

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2 Local Assistance

	Expenditures		
	2011-12*	2012-13*	2013-14*
Grants and Subventions	\$223	\$2,000	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)	\$223	\$2,000	\$2,000

DETAIL OF APPROPRIATIONS AND ADJUSTMENTS

1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
0166 Certification Account, Consumer Affairs Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,107	\$1,134	\$1,153
Allocation for employee compensation	2	4	-
Adjustment per Section 3.60	7	15	-
Adjustment per Section 3.90	-12	-35	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-3	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-6	-	-
Totals Available	\$1,095	\$1,118	\$1,153
Unexpended balance, estimated savings	-66	-	-
TOTALS, EXPENDITURES	\$1,029	\$1,118	\$1,153
0239 Private Security Services Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$10,691	\$11,269	\$12,032
Allocation for employee compensation	21	36	-
Adjustment per Section 3.60	53	111	-
Adjustment per Section 3.90	-97	-265	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-7	-	-
Adjustment per Section 3.91 (b) Rental Rate Reductions	3	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-60	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	54	-	-
Adjustment per Section 15.25	-	-17	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-28	-	-
011 Budget Act Appropriation (Loan to to the General Fund)	(4,000)	-	-
Totals Available	\$10,630	\$11,134	\$12,032
Unexpended balance, estimated savings	-323	-	-
TOTALS, EXPENDITURES	\$10,307	\$11,134	\$12,032
0305 Private Postsecondary Education Administration Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$7,368	\$8,251	\$8,715
Allocation for employee compensation	12	36	-
Adjustment per Section 3.60	38	100	-
Adjustment per Section 3.90	-80	-240	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-6	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-42	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	5	-	-
011 Budget Act Appropriation (Loan to to the General Fund)	(3,000)	-	-
Prior year balances available:			
Chapter 310, Statutes of 2009, Section 8	562	-	-
Totals Available	\$7,857	\$8,147	\$8,715
Unexpended balance, estimated savings	-2,032	-	-
TOTALS, EXPENDITURES	\$5,825	\$8,147	\$8,715

* Dollars in thousands, except in Salary Range.

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1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
0317 Real Estate Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$-	\$-	\$47,366
TOTALS, EXPENDITURES	\$-	\$-	\$47,366
0325 Electronic and Appliance Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$3,027	\$2,452	\$2,691
Allocation for employee compensation	20	10	-
Adjustment per Section 3.60	-1	26	-
Adjustment per Section 3.90	-35	-74	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-8	-	-
Adjustment per Section 3.91 (b) Rental Rate Reductions	7	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-17	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	25	-	-
Adjustment per Section 15.25	-	-2	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-3	-	-
Totals Available	\$3,015	\$2,412	\$2,691
Unexpended balance, estimated savings	-364	-	-
TOTALS, EXPENDITURES	\$2,651	\$2,412	\$2,691
0400 Real Estate Appraisers Regulation Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$-	\$-	\$5,361
TOTALS, EXPENDITURES	\$-	\$-	\$5,361
0421 Vehicle Inspection and Repair Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$110,764	\$107,042	\$114,043
Allocation for employee compensation	631	331	-
Adjustment per Section 3.60	-751	737	-
Adjustment per Section 3.90	-1,486	-2,359	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-189	-	-
Adjustment per Section 3.91 (b) Rental Rate Reductions	21	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-782	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	233	-	-
Adjustment per Section 15.25	-	-17	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-27	-	-
Totals Available	\$108,414	\$105,734	\$114,043
Unexpended balance, estimated savings	-7,438	-	-
TOTALS, EXPENDITURES	\$100,976	\$105,734	\$114,043
0459 Telephone Medical Advice Services Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$148	\$154	\$173
Allocation for employee compensation	-	1	-
Adjustment per Section 3.60	1	2	-
Adjustment per Section 3.90	-1	-4	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-1	-	-
TOTALS, EXPENDITURES	\$147	\$153	\$173
0582 High Polluter Repair or Removal Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$43,480	\$42,318	\$41,329

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
Allocation for employee compensation	61	36	-
Adjustment per Section 3.60	-40	76	-
Adjustment per Section 3.90	-136	-231	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-3	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-162	-	-
Totals Available	\$43,200	\$42,199	\$41,329
Unexpended balance, estimated savings	-2,783	-3,500	-
TOTALS, EXPENDITURES	\$40,417	\$38,699	\$41,329
0702 Consumer Affairs Fund, Professions and Vocations Fund			
APPROPRIATIONS			
002 Budget Act appropriation	0	0	0
Prior year balances available:			
Item 1111-002-0702 Budget Act of 2009, as reappropriated by Item 1111-490, Budget Act of 2011	0	\$-	\$-
Item 1111-002-0702 Budget Act of 2010, as reappropriated by Item 1111-490, Budget Act of 2011	0	-	-
TOTALS, EXPENDITURES	\$-	\$-	\$-
0717 Cemetery Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,323	\$2,335	\$2,529
Allocation for employee compensation	10	10	-
Adjustment per Section 3.60	-	24	-
Adjustment per Section 3.90	-28	-65	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-1	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-13	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	11	-	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-1	-	-
Totals Available	\$2,301	\$2,304	\$2,529
Unexpended balance, estimated savings	-322	-	-
TOTALS, EXPENDITURES	\$1,979	\$2,304	\$2,529
0750 State Funeral Directors and Embalmers Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,695	\$1,745	\$1,796
Allocation for employee compensation	11	5	-
Adjustment per Section 3.60	-2	13	-
Adjustment per Section 3.90	-17	-34	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-3	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-10	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	8	-	-
Adjustment per Section 15.25	-	-1	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-1	-	-
Totals Available	\$1,681	\$1,728	\$1,796
Unexpended balance, estimated savings	-252	-	-
TOTALS, EXPENDITURES	\$1,429	\$1,728	\$1,796
0752 Home Furnishings and Thermal Insulation Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$4,736	\$4,705	\$4,862
Allocation for employee compensation	16	15	-
Adjustment per Section 3.60	1	47	-

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
Adjustment per Section 3.90	-60	-122	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-3	-	-
Adjustment per Section 3.91 (b) Rental Rate Reductions	2	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-27	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	29	-	-
Adjustment per Section 15.25	-	-2	-
Adjustments per Section 3.91(b) (Technology Rate Reductions)	-3	-	-
011 Budget Act appropriation (Loan to to the General Fund)	(1,500)	-	-
Totals Available	\$4,691	\$4,643	\$4,862
Unexpended balance, estimated savings	-659	-	-
TOTALS, EXPENDITURES	\$4,032	\$4,643	\$4,862
0769 Private Investigator Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$658	\$653	\$651
Allocation for employee compensation	1	1	-
Adjustment per Section 3.60	3	6	-
Adjustment per Section 3.90	-5	-14	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-3	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-4	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	6	-	-
011 Budget Act Appropriation (Loan to to the General Fund)	(1,500)	-	-
Totals Available	\$656	\$646	\$651
Unexpended balance, estimated savings	-66	-	-
TOTALS, EXPENDITURES	\$590	\$646	\$651
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	\$2,084	\$1,678	\$1,478
3108 Professional Fiduciary Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$308	\$409	\$440
Allocation for employee compensation	-	1	-
Adjustment per Section 3.60	2	5	-
Adjustment per Section 3.90	-2	-12	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-1	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-2	-	-
Business and Professions Code (B&P) Section 210 (c) (1)	1	-	-
Totals Available	\$306	\$403	\$440
Unexpended balance, estimated savings	-65	-	-
TOTALS, EXPENDITURES	\$241	\$403	\$440
3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair and Removal Account			
APPROPRIATIONS			
002 Budget Act appropriation	\$41,436	\$37,323	\$36,393
Allocation for employee compensation	1	5	-
Adjustment per Section 3.60	-12	10	-
Adjustment per Section 3.90	-26	-27	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-144	-	-
Totals Available	\$41,255	\$37,311	\$36,393
Unexpended balance, estimated savings	-3,375	-	-

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
TOTALS, EXPENDITURES	\$37,880	\$37,311	\$36,393
TOTALS, EXPENDITURES, ALL FUNDS (State Operations)	\$209,587	\$216,110	\$281,012
2 LOCAL ASSISTANCE	2011-12*	2012-13*	2013-14*
0960 Student Tuition Recovery Fund			
APPROPRIATIONS			
Education Code Section 94944	\$223	\$2,000	\$2,000
TOTALS, EXPENDITURES	\$223	\$2,000	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)	\$223	\$2,000	\$2,000
TOTALS, EXPENDITURES, ALL FUNDS (State Operations and Local Assistance)	\$209,810	\$218,110	\$283,012
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FUND CONDITION STATEMENTS	2011-12*	2012-13*	2013-14*
0166 Certification Account, Consumer Affairs Fund ^s			
BEGINNING BALANCE	\$975	\$1,054	\$1,050
Prior year adjustments	-5	-	-
Adjusted Beginning Balance	\$970	\$1,054	\$1,050
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,111	1,120	1,156
150300 Income From Surplus Money Investments	3	3	4
Total Revenues, Transfers, and Other Adjustments	\$1,114	\$1,123	\$1,160
Total Resources	\$2,084	\$2,177	\$2,210
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	3	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,029	1,118	1,153
8880 Financial Information System for California (State Operations)	-	6	5
Total Expenditures and Expenditure Adjustments	\$1,030	\$1,127	\$1,158
FUND BALANCE	\$1,054	\$1,050	\$1,052
Reserve for economic uncertainties	1,054	1,050	1,052
0239 Private Security Services Fund ^s			
BEGINNING BALANCE	\$9,680	\$6,409	\$5,225
Prior year adjustments	41	-	-
Adjusted Beginning Balance	\$9,721	\$6,409	\$5,225
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	572	369	383
125700 Other Regulatory Licenses and Permits	4,900	4,689	4,773
125800 Renewal Fees	5,317	4,813	4,970
125900 Delinquent Fees	195	125	111
141200 Sales of Documents	1	1	1
142500 Miscellaneous Services to the Public	2	1	1
150300 Income From Surplus Money Investments	24	16	11
161000 Escheat of Unclaimed Checks & Warrants	7	6	6
161400 Miscellaneous Revenue	15	15	10
Transfers and Other Adjustments:			
TO0001 To General Fund loan per Item 1111-011-0239, Budget Act of 2011	-4,000	-	-
Total Revenues, Transfers, and Other Adjustments	\$7,033	\$10,035	\$10,266

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	<u>2011-12*</u>	<u>2012-13*</u>	<u>2013-14*</u>
Total Resources	\$16,754	\$16,444	\$15,491
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	13	25	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	10,307	11,134	12,032
8880 Financial Information System for California (State Operations)	<u>25</u>	<u>60</u>	<u>52</u>
Total Expenditures and Expenditure Adjustments	<u>\$10,345</u>	<u>\$11,219</u>	<u>\$12,084</u>
FUND BALANCE	\$6,409	\$5,225	\$3,407
Reserve for economic uncertainties	6,409	5,225	3,407
0305 Private Postsecondary Education Administration Fund [§]			
BEGINNING BALANCE	\$6,409	\$8,334	\$11,049
Prior year adjustments	<u>64</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$6,473	\$8,334	\$11,049
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	-	2	2
125700 Other Regulatory Licenses and Permits	816	1,038	1,066
125800 Renewal Fees	9,397	9,486	9,576
125900 Delinquent Fees	459	299	305
142500 Miscellaneous Services to the Public	2	1	1
150300 Income From Surplus Money Investments	22	98	49
161000 Escheat of Unclaimed Checks & Warrants	-	2	2
Transfers and Other Adjustments:			
TO0001 To General Fund loan per Item 1111-011-0305, Budget Act of 2011	<u>-3,000</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$7,696</u>	<u>\$10,926</u>	<u>\$11,001</u>
Total Resources	\$14,169	\$19,260	\$22,050
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	10	18	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	5,825	8,147	8,715
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>46</u>	<u>38</u>
Total Expenditures and Expenditure Adjustments	<u>\$5,835</u>	<u>\$8,211</u>	<u>\$8,753</u>
FUND BALANCE	\$8,334	\$11,049	\$13,297
Reserve for economic uncertainties	8,334	11,049	13,297
0317 Real Estate Fund [§]			
BEGINNING BALANCE	\$30,191	\$26,826	\$23,793
Prior year adjustments	<u>192</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$30,383	\$26,826	\$23,793
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
123400 Real Estate Examination Fees	2,636	2,540	2,540
123500 Real Estate License Fees	34,254	29,662	31,030
123600 Subdivision Filing Fees	4,374	4,502	4,720
125700 Other Regulatory Licenses and Permits	174	174	174
141200 Sales of Documents	24	24	24
142500 Miscellaneous Services to the Public	125	125	125
150300 Income From Surplus Money Investments	123	83	84
161000 Escheat of Unclaimed Checks & Warrants	17	17	17

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
161400 Miscellaneous Revenue	533	533	533
161900 Other Revenue - Cost Recoveries	523	3,332	2,830
164300 Penalty Assessments	<u>271</u>	<u>2,470</u>	<u>2,470</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$43,054</u>	<u>\$43,462</u>	<u>\$44,547</u>
Total Resources	\$73,437	\$70,288	\$68,340
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	62	68	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	-	47,366
2320 Department of Real Estate (State Operations)	46,440	46,177	-
8880 Financial Information System for California (State Operations)	<u>109</u>	<u>250</u>	<u>215</u>
Total Expenditures and Expenditure Adjustments	<u>\$46,611</u>	<u>\$46,495</u>	<u>\$47,581</u>
FUND BALANCE	\$26,826	\$23,793	\$20,759
Reserve for economic uncertainties	26,826	23,793	20,759
0325 Electronic and Appliance Repair Fund ^s			
BEGINNING BALANCE	\$2,248	\$1,913	\$1,781
Prior year adjustments	<u>22</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,270	\$1,913	\$1,781
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	323	315	315
125800 Renewal Fees	1,903	1,906	1,906
125900 Delinquent Fees	66	66	63
150300 Income From Surplus Money Investments	9	12	5
160400 Sale of Fixed Assets	-	1	-
161000 Escheat of Unclaimed Checks & Warrants	<u>2</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,303</u>	<u>\$2,300</u>	<u>\$2,289</u>
Total Resources	\$4,573	\$4,213	\$4,070
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	3	7	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	2,651	2,412	2,691
8880 Financial Information System for California (State Operations)	<u>6</u>	<u>13</u>	<u>11</u>
Total Expenditures and Expenditure Adjustments	<u>\$2,660</u>	<u>\$2,432</u>	<u>\$2,702</u>
FUND BALANCE	\$1,913	\$1,781	\$1,368
Reserve for economic uncertainties	1,913	1,781	1,368
0400 Real Estate Appraisers Regulation Fund ^s			
BEGINNING BALANCE	\$6,541	\$4,142	\$1,801
Prior year adjustments	<u>-495</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$6,046	\$4,142	\$1,801
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
123500 Real Estate License Fees	2,361	2,202	2,076
125700 Other Regulatory Licenses and Permits	278	177	108
141200 Sales of Documents	2	2	2
150300 Income From Surplus Money Investments	20	16	7
161400 Miscellaneous Revenue	139	138	138
164300 Penalty Assessments	127	127	127

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
Transfers and Other Adjustments:			
FO0001 From General Fund loan repayment per Item 2310-011-0400, BA of 2008 as amended by 2310-404, BA/12	-	-	8,100
Total Revenues, Transfers, and Other Adjustments	<u>\$2,927</u>	<u>\$2,662</u>	<u>\$10,558</u>
Total Resources	\$8,973	\$6,804	\$12,359
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	-	5	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	-	5,361
2310 Office of Real Estate Appraisers (State Operations)	4,831	4,971	-
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>27</u>	<u>23</u>
Total Expenditures and Expenditure Adjustments	<u>\$4,831</u>	<u>\$5,003</u>	<u>\$5,384</u>
FUND BALANCE	\$4,142	\$1,801	\$6,975
Reserve for economic uncertainties	4,142	1,801	6,975
0421 Vehicle Inspection and Repair Fund ^s			
BEGINNING BALANCE	\$59,364	\$65,274	\$63,221
Prior year adjustments	<u>3,050</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$62,414	\$65,274	\$63,221
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,483	1,491	1,521
125700 Other Regulatory Licenses and Permits	108,749	109,918	111,028
125800 Renewal Fees	7,424	7,405	7,480
125900 Delinquent Fees	247	256	261
141200 Sales of Documents	3	3	3
142500 Miscellaneous Services to the Public	7	10	10
150300 Income From Surplus Money Investments	287	269	252
160400 Sale of Fixed Assets	1	38	38
161000 Escheat of Unclaimed Checks & Warrants	6	8	8
161400 Miscellaneous Revenue	<u>776</u>	<u>159</u>	<u>162</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$118,983</u>	<u>\$119,557</u>	<u>\$120,763</u>
Total Resources	\$181,397	\$184,831	\$183,984
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	146	275	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	100,976	105,734	114,043
3900 Air Resources Board (State Operations)	14,706	14,947	15,435
8880 Financial Information System for California (State Operations)	<u>295</u>	<u>654</u>	<u>562</u>
Total Expenditures and Expenditure Adjustments	<u>\$116,123</u>	<u>\$121,610</u>	<u>\$130,040</u>
FUND BALANCE	\$65,274	\$63,221	\$53,944
Reserve for economic uncertainties	65,274	63,221	53,944
0459 Telephone Medical Advice Services Fund ^s			
BEGINNING BALANCE	\$692	\$687	\$769
Prior year adjustments	<u>-3</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$689	\$687	\$769
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125700 Other Regulatory Licenses and Permits	37	38	38
125800 Renewal Fees	105	195	79

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
150300 Income From Surplus Money Investments	<u>3</u>	<u>3</u>	<u>3</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$145</u>	<u>\$236</u>	<u>\$120</u>
Total Resources	\$834	\$923	\$889
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	147	153	173
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>1</u>	<u>1</u>
Total Expenditures and Expenditure Adjustments	<u>\$147</u>	<u>\$154</u>	<u>\$174</u>
FUND BALANCE	\$687	\$769	\$715
Reserve for economic uncertainties	687	769	715
0582 High Polluter Repair or Removal Account ^s			
BEGINNING BALANCE	\$9,680	\$7,539	\$5,122
Prior year adjustments	<u>2,205</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$11,885	\$7,539	\$5,122
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	735	742	750
125700 Other Regulatory Licenses and Permits	35,458	35,677	36,034
131700 Misc Revenue From Local Agencies	62	88	89
150300 Income From Surplus Money Investments	38	1	-
161000 Escheat of Unclaimed Checks & Warrants	<u>5</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$36,298</u>	<u>\$36,508</u>	<u>\$36,873</u>
Total Resources	\$48,183	\$44,047	\$41,995
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	79	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	40,417	38,699	41,329
8880 Financial Information System for California (State Operations)	<u>148</u>	<u>226</u>	<u>194</u>
Total Expenditures and Expenditure Adjustments	<u>\$40,644</u>	<u>\$38,925</u>	<u>\$41,523</u>
FUND BALANCE	\$7,539	\$5,122	\$472
Reserve for economic uncertainties	7,539	5,122	472
0717 Cemetery Fund ^s			
BEGINNING BALANCE	\$2,197	\$2,355	\$2,235
Prior year adjustments	<u>4</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,201	\$2,355	\$2,235
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1,680	1,717	1,720
125700 Other Regulatory Licenses and Permits	107	120	131
125800 Renewal Fees	338	350	361
125900 Delinquent Fees	7	8	10
150300 Income From Surplus Money Investments	<u>9</u>	<u>7</u>	<u>6</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,141</u>	<u>\$2,202</u>	<u>\$2,228</u>
Total Resources	\$4,342	\$4,557	\$4,463
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	3	5	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,979	2,304	2,529

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
8880 Financial Information System for California (State Operations)	<u>5</u>	<u>13</u>	<u>11</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,987</u>	<u>\$2,322</u>	<u>\$2,540</u>
FUND BALANCE	\$2,355	\$2,235	\$1,923
Reserve for economic uncertainties	2,355	2,235	1,923
0750 State Funeral Directors and Embalmers Fund ^s			
BEGINNING BALANCE	\$1,934	\$1,779	\$1,331
Prior year adjustments	<u>19</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,953	\$1,779	\$1,331
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	147	143	152
125700 Other Regulatory Licenses and Permits	84	91	100
125800 Renewal Fees	987	1,015	1,050
125900 Delinquent Fees	34	38	46
142500 Miscellaneous Services to the Public	1	-	-
150300 Income From Surplus Money Investments	8	4	3
161000 Escheat of Unclaimed Checks & Warrants	-	1	1
161400 Miscellaneous Revenue	<u>-</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$1,261</u>	<u>\$1,293</u>	<u>\$1,353</u>
Total Resources	\$3,214	\$3,072	\$2,684
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	2	4	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	1,429	1,728	1,796
8880 Financial Information System for California (State Operations)	<u>4</u>	<u>9</u>	<u>8</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,435</u>	<u>\$1,741</u>	<u>\$1,804</u>
FUND BALANCE	\$1,779	\$1,331	\$880
Reserve for economic uncertainties	1,779	1,331	880
0752 Home Furnishings and Thermal Insulation Fund ^s			
BEGINNING BALANCE	\$3,673	\$2,263	\$1,498
Prior year adjustments	<u>68</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$3,741	\$2,263	\$1,498
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	28	74	74
125700 Other Regulatory Licenses and Permits	767	759	759
125800 Renewal Fees	3,168	2,964	2,972
125900 Delinquent Fees	94	101	101
150300 Income From Surplus Money Investments	10	10	2
161000 Escheat of Unclaimed Checks & Warrants	4	5	5
161400 Miscellaneous Revenue	-	1	-
Transfers and Other Adjustments:			
FO0001 From General Fund loan repayment per Item 1111-011-0752, Budget Act of 2011	-	-	1,500
TO0001 To General Fund loan per Item 1111-011-0752, Budget Act of 2011	<u>-1,500</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,571</u>	<u>\$3,914</u>	<u>\$5,413</u>
Total Resources	\$6,312	\$6,177	\$6,911
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
0840 State Controller (State Operations)	6	11	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	4,032	4,643	4,862
8880 Financial Information System for California (State Operations)	11	25	22
Total Expenditures and Expenditure Adjustments	<u>\$4,049</u>	<u>\$4,679</u>	<u>\$4,884</u>
FUND BALANCE	\$2,263	\$1,498	\$2,027
Reserve for economic uncertainties	2,263	1,498	2,027
0769 Private Investigator Fund^s			
BEGINNING BALANCE	\$1,686	\$387	\$461
Prior year adjustments	14	-	-
Adjusted Beginning Balance	<u>\$1,700</u>	<u>\$387</u>	<u>\$461</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	19	16	17
125700 Other Regulatory Licenses and Permits	129	130	130
125800 Renewal Fees	602	555	543
125900 Delinquent Fees	24	22	22
150300 Income From Surplus Money Investments	3	1	2
161000 Escheat of Unclaimed Checks & Warrants	1	-	1
Transfers and Other Adjustments:			
TO0001 To General Fund loan per Item 1111-011-0769, Budget Act of 2011	<u>-1,500</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>-\$722</u>	<u>\$724</u>	<u>\$715</u>
Total Resources	\$978	\$1,111	\$1,176
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	1	1	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	590	646	651
8880 Financial Information System for California (State Operations)	-	3	3
Total Expenditures and Expenditure Adjustments	<u>\$591</u>	<u>\$650</u>	<u>\$654</u>
FUND BALANCE	\$387	\$461	\$522
Reserve for economic uncertainties	387	461	522
0960 Student Tuition Recovery Fundⁿ			
BEGINNING BALANCE	\$11,937	\$22,238	\$20,238
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
21690 Fees and Licenses External	10,463	-	-
250300 Income from Surplus Money Investment Fund	61	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$10,524</u>	<u>-</u>	<u>-</u>
Total Resources	\$22,461	\$22,238	\$20,238
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (Local Assistance)	223	2,000	2,000
Total Expenditures and Expenditure Adjustments	<u>\$223</u>	<u>\$2,000</u>	<u>\$2,000</u>
FUND BALANCE	\$22,238	\$20,238	\$18,238
3108 Professional Fiduciary Fund^s			
BEGINNING BALANCE	-\$163	\$237	\$322
Prior year adjustments	221	-	-
Adjusted Beginning Balance	<u>\$58</u>	<u>\$237</u>	<u>\$322</u>
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2011-12*	2012-13*	2013-14*
Revenues:			
125700 Other Regulatory Licenses and Permits	112	138	145
125800 Renewal Fees	306	350	420
125900 Delinquent Fees	1	2	2
150300 Income From Surplus Money Investments	<u>1</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$420</u>	<u>\$491</u>	<u>\$568</u>
Total Resources	\$478	\$728	\$890
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	-	1	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	241	403	440
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>2</u>	<u>2</u>
Total Expenditures and Expenditure Adjustments	<u>\$241</u>	<u>\$406</u>	<u>\$442</u>
FUND BALANCE	\$237	\$322	\$448
Reserve for economic uncertainties	237	322	448

3122 Enhanced Fleet Modernization Subaccount, High Polluter Repair and Removal

	Account ^s		
BEGINNING BALANCE	\$6,359	\$18,915	\$13,003
Prior year adjustments	<u>-846</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$5,513	\$18,915	\$13,003
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
114300 Other Motor Vehicle Fees	31,148	31,459	31,774
150300 Income From Surplus Money Investments	68	140	-
150500 Interest Income From Interfund Loans	87	-	-
Transfers and Other Adjustments:			
FO0001 From General Fund loan repayment per Item 1111-011-3122, Budget Act of 2010	<u>20,000</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$51,303</u>	<u>\$31,599</u>	<u>\$31,774</u>
Total Resources	\$56,816	\$50,514	\$44,777
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	21	-	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	37,880	37,311	36,393
8880 Financial Information System for California (State Operations)	<u>-</u>	<u>200</u>	<u>171</u>
Total Expenditures and Expenditure Adjustments	<u>\$37,901</u>	<u>\$37,511</u>	<u>\$36,564</u>
FUND BALANCE	\$18,915	\$13,003	\$8,213
Reserve for economic uncertainties	18,915	13,003	8,213

CHANGES IN AUTHORIZED POSITIONS

	Positions			Expenditures		
	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
Totals, Authorized Positions	1,323.6	1,376.0	1,375.5	\$79,137	\$79,456	\$84,323
Workload and Administrative Adjustments:				Salary Range		
Office of Real Estate Appraisers and Department of Real Estate merged into the Department of Consumer Affairs per GRP 2	-	-	373.5	various	-	23,727
Totals, Workload & Admin Adjustments	<u>-</u>	<u>-</u>	<u>373.5</u>	<u>\$-</u>	<u>\$-</u>	<u>\$23,727</u>
Proposed New Positions:						
Assoc Govtl Prog Analyst	-	-	1.0	4,400-5,348	-	58
Totals Proposed New Positions	<u>-</u>	<u>-</u>	<u>1.0</u>	<u>\$-</u>	<u>\$-</u>	<u>\$58</u>

* Dollars in thousands, except in Salary Range.

1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
Total Adjustments	-	-	374.5	\$-	\$-	\$23,785
TOTALS, SALARIES AND WAGES	1,323.6	1,376.0	1,750.0	\$79,137	\$-	\$108,108

* Dollars in thousands, except in Salary Range.