

2400 Department of Managed Health Care

Effective July 1, 2012, this department moved from the Business, Transportation, and Housing Agency to the Health and Human Services Agency - See Organizational Code 4150.

The mission of the Department of Managed Health Care (DMHC) is to help California consumers resolve problems with their health plans, protect the rights of health plan enrollees, and work to provide a financially solvent and stable managed health care system through:

- Administering and enforcing the body of statutes collectively known as the Knox-Keene Health Care Service Plan Act of 1975, as amended.
- Operating the 24-hour-a-day Help Center.
- Licensing and overseeing all Health Maintenance Organizations (HMOs) and some Preferred Provider Organizations (PPOs) in the state. Currently, approximately 20 million Californians are enrolled in health plans regulated by the DMHC.
- Convening the Financial Solvency Standards Board (FSSB), comprised of consumer representatives and experts in the medical, financial, and health plan industries. The FSSB advises the Director on matters of financial solvency that affect the delivery of health care services, including health plans' oversight of delegated medical groups, and develops and recommends financial solvency requirements and standards relating to health plan operations.

3-YR EXPENDITURES AND POSITIONS

	Positions			Expenditures		
	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
30 Health Plan Program	218.8	-	-	\$45,481	\$-	\$-
50.01 Administration	67.6	-	-	8,704	-	-
50.02 Distributed Administration	-	-	-	-8,704	-	-
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	286.4	-	-	\$45,481	\$-	\$-
FUNDING				2011-12*	2012-13*	2013-14*
0890 Federal Trust Fund				\$4,307	\$-	\$-
0933 Managed Care Fund				40,199	-	-
0995 Reimbursements				975	-	-
TOTALS, EXPENDITURES, ALL FUNDS				\$45,481	\$-	\$-

LEGAL CITATIONS AND AUTHORITY

DEPARTMENT AUTHORITY

Health and Safety Code Sections 1340-1399.818 inclusive; California Code of Regulations, Title 28, sections 1000-1300.826.

PROGRAM DESCRIPTIONS

30 - HEALTH PLAN PROGRAM

The Health Plan Program's objective is to ensure the accessibility and availability of medically necessary health care delivered to the public with appropriate quality of care oversight and through financially sound managed care plans. Through focused collaboration and coordination, these programs advance sound health policy and "The Right Care at the Right Time" for all California enrollees. The program licenses health care service plans, conducts routine and non-routine financial exams and medical surveys, works to implement the federal health care reform provisions in California including health plan premium rate review, and operates a consumer services toll-free complaint line (1-888-466-2219).

50 - ADMINISTRATION

The Administration Program provides services essential for the administration of the Department and its programs, including the Executive Office, Administrative Services, and Information Technology Support.

DETAILED EXPENDITURES BY PROGRAM

		<u>2011-12*</u>	<u>2012-13*</u>	<u>2013-14*</u>
PROGRAM REQUIREMENTS				
30	HEALTH PLAN PROGRAM			
	State Operations:			
0890	Federal Trust Fund	\$4,307	\$-	\$-

* Dollars in thousands, except in Salary Range.

2400 Department of Managed Health Care - Continued

	2011-12*	2012-13*	2013-14*
0933 Managed Care Fund	40,199	-	-
0995 Reimbursements	975	-	-
Totals, State Operations	\$45,481	\$-	\$-
ELEMENT REQUIREMENTS			
30.10 Health Care Service Plans	\$43,272	\$-	\$-
State Operations:			
0890 Federal Trust Fund	4,307	-	-
0933 Managed Care Fund	37,990	-	-
0995 Reimbursements	975	-	-
30.20 Office of Patient Advocate	\$2,209	\$-	\$-
State Operations:			
0933 Managed Care Fund	2,209	-	-
TOTALS, EXPENDITURES			
State Operations	45,481	-	-
Totals, Expenditures	\$45,481	\$-	\$-

EXPENDITURES BY CATEGORY

	Positions			Expenditures		
1 State Operations	2011-12	2012-13	2013-14	2011-12*	2012-13*	2013-14*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	286.4	-	-	\$19,949	\$-	\$-
Net Totals, Salaries and Wages	286.4	-	-	\$19,949	\$-	\$-
Staff Benefits	-	-	-	7,583	-	-
Totals, Personal Services	286.4	-	-	\$27,532	\$-	\$-
OPERATING EXPENSES AND EQUIPMENT						
				\$17,949	\$-	\$-
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS				\$45,481	\$-	\$-
(State Operations)						

DETAIL OF APPROPRIATIONS AND ADJUSTMENTS

	2011-12*	2012-13*	2013-14*
1 STATE OPERATIONS			
0890 Federal Trust Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$3,905	\$-	\$-
Budget Adjustment	402	-	-
TOTALS, EXPENDITURES	\$4,307	\$-	\$-
0933 Managed Care Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$48,834	\$-	\$-
Allocation for employee compensation	77	-	-
Adjustment per Section 3.60	111	-	-
Adjustment per Section 3.90	-554	-	-
Adjustment per Section 3.91 (b) Cell Phone Reductions	-28	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	-287	-	-
002 Budget Act appropriation	2,368	-	-
Allocation for employee compensation	1	-	-
Adjustment per Section 3.60	8	-	-
Adjustment per Section 3.90	-15	-	-

* Dollars in thousands, except in Salary Range.

2400 Department of Managed Health Care - Continued

1 STATE OPERATIONS	2011-12*	2012-13*	2013-14*
Adjustment per Section 3.91 (b) Cell Phone Reductions	-2	-	-
Adjustment per Section 3.91 (b) Operational Efficiency Plan	<u>-25</u>	<u>-</u>	<u>-</u>
Totals Available	\$50,488	\$-	\$-
Unexpended balance, estimated savings	<u>-10,289</u>	<u>-</u>	<u>-</u>
TOTALS, EXPENDITURES	\$40,199	\$-	\$-
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	<u>\$975</u>	<u>\$-</u>	<u>\$-</u>
TOTALS, EXPENDITURES, ALL FUNDS (State Operations)	\$45,481	\$-	\$-

* Dollars in thousands, except in Salary Range.