

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions

The Department of Consumer Affairs is responsible for promoting and protecting the interests of millions of California consumers by serving as a guardian and advocate for their health, safety, and economic well-being and by promoting legal and ethical standards of professional conduct. The Department helps to promote good business practices and to ensure that California's consumers receive quality services by establishing minimal competency standards for more than 230 professions involving approximately 2.3 million professionals. The Department is also an important advocate on consumer and business issues.

In general, the Department of Consumer Affairs' Boards and Bureaus provide exams and licensing, enforcement, complaint mediation, and education for consumers.

Services to investigate complaints against licensees; develop valid examinations for applicants for licensure; monitor and advocate for legislation; provide consumer education and outreach; provide legal and audit services; and provide general administrative support involving personnel, budgeting, accounting, purchasing and space management are centralized to provide efficiencies.

Additional information on the Department, and the various boards and bureaus is available at [www.dca.ca.gov](http://www.dca.ca.gov).

### 3-YR EXPENDITURES AND POSITIONS (Summary of Program Requirements)

	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
09 State Athletic Bureau	-	6.4	-	\$-	\$732	\$-
23 Arbitration Certification Program	8.3	5.4	5.7	853	947	1,014
24 Hearing Aid Dispensers Bureau	3.5	2.9	3.8	570	745	766
25 Bureau of Security and Investigative Services	46.3	65.9	65.9	7,404	12,965	11,899
27 Bureau for Private Postsecondary and Vocational Education	53.3	54.4	74.7	8,042	8,375	11,412
28 Bureau of Electronic and Appliance Repair	13.8	14.5	14.5	1,870	2,126	2,305
31 Bureau of Automotive Repair	578.2	586.1	598.5	130,803	152,390	167,029
34 Bureau of Home Furnishings and Thermal Insulation	29.7	29.5	30.4	3,586	4,155	4,574
35.10 Consumer Affairs Administration	530.4	570.6	585.8	54,009	64,190	68,470
35.20 Distributed Consumer Affairs Administration	-	-	-	-53,670	-63,559	-67,955
37 Telephone Medical Advice Services Bureau	0.9	0.9	0.9	108	141	158
38 Cemetery and Funeral Bureau	24.4	22.5	22.5	3,291	3,960	3,993
39 Bureau of Naturopathic Medicine	1.3	0.9	0.9	114	122	151
40 Office of Privacy Protection	7.0	8.3	-	670	863	-
89 Professional Fiduciaries Bureau	-	-	3.8	-	-	1,113
<b>TOTALS, POSITIONS AND EXPENDITURES (All Programs)</b>	<b>1,297.1</b>	<b>1,368.3</b>	<b>1,407.4</b>	<b>\$157,650</b>	<b>\$188,152</b>	<b>\$204,929</b>
<b>FUNDING</b>				<b>2005-06*</b>	<b>2006-07*</b>	<b>2007-08*</b>
0001 General Fund				\$635	\$828	\$-
0166 Certification Account, Consumer Affairs Fund				853	947	1,014
0208 Hearing Aid Dispensers Fund				564	736	757
0239 Private Security Services Fund				6,370	9,845	10,350
0305 Private Postsecondary and Vocational Education Administration Fund				5,254	4,833	7,519
0325 Electronic and Appliance Repair Fund				1,854	2,113	2,292
0326 Athletic Commission Fund				-	631	-
0421 Vehicle Inspection and Repair Fund				95,298	104,605	107,089
0459 Telephone Medical Advice Services Fund				108	141	158
0492 Boxer's Neurological Examination Account				-	54	-
0582 High Polluter Repair or Removal Account				34,937	47,667	59,822
0717 Cemetery Fund, Professions and Vocations Fund				1,893	2,217	2,236
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund				1,395	1,612	1,626
0752 Bureau of Home Furnishings and Thermal Insulation Fund				3,484	4,150	4,569
0769 Private Investigator Fund				603	660	1,033
0890 Federal Trust Fund				1,389	1,462	1,476

\* Dollars in thousands, except in Salary Range.

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<b>FUNDING</b>	<b>2005-06*</b>	<b>2006-07*</b>	<b>2007-08*</b>
0960 Student Tuition Recovery Fund	1,398	2,000	2,417
0995 Reimbursements	1,501	3,485	1,310
3069 Naturopathic Doctor's Fund	114	119	148
3108 Professional Fiduciary Fund	-	-	1,113
9250 Boxers' Pension Fund	-	47	-
<b>TOTALS, EXPENDITURES, ALL FUNDS</b>	<b>\$157,650</b>	<b>\$188,152</b>	<b>\$204,929</b>

**LEGAL CITATIONS AND AUTHORITY**

## DEPARTMENT AUTHORITY

Business and Professions Code, Division 1, Chapter 1.

## PROGRAM AUTHORITY

23-Arbitration Certification Program:

Business and Professions Code, Division 1, Chapter 9.

24-Hearing Aid Dispensers Bureau:

Business and Professions Code, Division 2, Chapter 7.5.

25-Bureau of Security and Investigative Services:

Business and Professions Code, Division 3, Chapters 8.5, 11, 11.3, 11.4, 11.5, and 11.6.

27-Bureau for Private Postsecondary and Vocational Education:

Unites States Code, Title 38; and California Education Code, Title 3, Division 10, Part 59, Chapter 7.

28-Bureau of Electronic and Appliance Repair:

Business and Professions Code, Division 3, Chapter 20.

31-Bureau of Automotive Repair:

Business and Professions Code, Division 3, Chapter 20.3; and Health and Safety Code, Division 26, Part 5, Chapter 5.

34-Bureau of Home Furnishings and Thermal Insulation:

Business and Professions Code, Division 8, Chapter 3.

35.10.010-Administrative and Information Services Division:

Business and Professions Code Section 201.

35.10.015-Office of Public Affairs:

Business and Professions Code Section 310.

35.10.020-Consumer and Community Relations Division:

Business and Professions Code Sections 325-326.

35.10.025-Division of Investigation:

Business and Professions Code Sections 159.5-160.

37-Telephone Medical Advice Services Bureau:

Business and Professions Code, Division 2, Chapter 15.

38-Cemetery and Funeral Bureau:

Business and Professions Code, Division 3, Chapters 12 and 19.

39-Bureau of Naturopathic Medicine:

\* Dollars in thousands, except in Salary Range.

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Business and Professions Code, Division 2, Chapter 8.2.

40-California Office of Privacy Protection:

Business and Professions Code, Division 3, Sections 350-352.

89-Professional Fiduciaries Bureau:

Business and Professions Code, Division 3, Chapter 6.

### MAJOR PROGRAM CHANGES

- Visible Smoke Test - The Governor's Budget includes \$12.3 million and 8.6 positions for the Bureau of Automotive Repair to incorporate a visible smoke test into the Smog Check Program by January 1, 2008 and increase the payment to consumers who retire a vehicle that fails its biennial Smog Check inspection from \$1,000 to \$1,500.
- Professional Fiduciaries Bureau - The Governor's Budget includes \$1.1 million and 4.8 positions for the creation of the Professional Fiduciaries Bureau effective January 1, 2007 to license and regulate professional fiduciaries.
- Bureau of Private Postsecondary and Vocational Education - The Governor's Budget includes \$11.4 million and 74.7 positions to continue the Bureau of Private Postsecondary and Vocational Education, which is scheduled to sunset effective July 1, 2007. The Administration will be sponsoring legislation to reform the Bureau's licensing and regulation of private postsecondary and vocational educational institutions. This represents an increase of \$3.4 million and 20.3 positions above the 2006-07 revised budget.
- Office of Privacy Protection - The Governor's Budget proposes to move The Office of Privacy Protection to the SCSA as part of the creation of the California Office of Information Security and Protection. As a result, the Governor's Budget reflects a reduction of \$878,000 (\$826,000 General Fund) and 8.3 positions.

### DETAILED BUDGET ADJUSTMENTS

Baseline Adjustment Descriptions	2006-07*			2007-08*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
• Arbitration Certification Program - Staffing Augmentation	\$-	\$-	-	\$-	\$26	0.3
• BAR - Visible Smoke Test (AB 870)	-	-	-	-	12,265	8.6
• BAR - Electronic Transmission Contract Management Oversight	-	-	-	-	-	3.8
• BAR - Department of Motor Vehicle Interagency Agreement	-	-	-	-	-383	-
• BHFTI / BEAR - Facilities Augmentation	-	-	-	-	175	-
• BHFTI - Product Testing and Staff Augmentation	-	-	-	-	63	0.9
• BSIS - Enforcement Staffing Augmentation	-	-	-	-	199	2.4
• Professional Fiduciaries Bureau Establishment	-	-	-	-	1,055	4.8
• Hearing Aid Bureau - Enforcement Staffing	-	-	-	-	67	0.9
• DCA's DOI - Enforcement Staffing Augmentation	-	-	-	-	105	2.4
• DCA's DOI - Case Intake Unit Establishment	-	-	-	-	2	2.8
• DCA's AISD (OIS) - Technical Funding Realignment	-	-	-	-	-116	-
• DCA's AISD (OER) - Increased Position Authority	-	-	-	-	-	1.9
• Employee Compensation Adjustments	-	5,193	-	-	4,360	-
• Price Increase	-	-	-	4	2,477	-
• SWCAP Adjustment	-	-	-	-	18	-
• Pro Rata Adjustment	-	-	-	-	2,213	-
• Retirement Rate Adjustment	5	423	-	5	423	-
• One Time Cost Reductions	-	-	-	-	-370	-
• Other Baseline Adjustments	-	-2,942	-6.4	-	-5,609	-11.4
<b>Totals, Baseline Adjustments</b>	<b>\$5</b>	<b>\$2,674</b>	<b>-6.4</b>	<b>\$9</b>	<b>\$16,970</b>	<b>17.4</b>
<b>Policy Adjustment Descriptions</b>						

\* Dollars in thousands, except in Salary Range.

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	2006-07*			2007-08*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
• Transfer of Office of Privacy Protection to the State and Consumer Services Agency	\$-	\$-	-	-\$826	-\$52	-8.3
• BPPVE Implementation of Reform	-	-	-	-	3,354	20.3
<b>Totals, Policy Adjustments</b>	<b>\$-</b>	<b>\$-</b>	<b>-</b>	<b>-\$826</b>	<b>\$3,302</b>	<b>12.0</b>
<b>TOTALS, BUDGET ADJUSTMENTS</b>	<b>\$5</b>	<b>\$2,674</b>	<b>-6.4</b>	<b>-\$817</b>	<b>\$20,272</b>	<b>29.4</b>

### PROGRAM DESCRIPTIONS (Program Objectives Statement)

#### 09 STATE ATHLETIC COMMISSION

The State Athletic Commission approves, manages, and directs all professional and amateur boxing and full-contact martial arts events. The Commission protects consumers by ensuring bouts are fair and competitive while protecting the health and safety of participants.

The State Athletic Commission became a bureau directly under the Department of Consumer Affairs, effective July 1, 2006, pursuant to Business and Professions Code Section 101.1(b), but was reestablished as a commission effective January 1, 2007, pursuant to Chapter 465, Statutes of 2006.

#### 23 ARBITRATION CERTIFICATION PROGRAM

The Arbitration Certification Program certifies and monitors arbitration programs offered by new car manufacturers to ensure that they substantially comply with state and federal regulations.

#### 24 HEARING AID DISPENSERS BUREAU

The Hearing Aid Dispensers Bureau licenses and regulates hearing aid dispensers. The Bureau also protects hearing-impaired consumers by informing them of their legal rights and obligations when purchasing or returning hearing aids and protects consumers by maintaining advertising standards.

#### 25 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES

The Bureau of Security and Investigative Services ensures that only those who meet the prescribed qualifications to offer services as private investigators, repossessioners, uniformed security guards, private patrol operators, proprietary private security officers, alarm company operators, alarm agents, locksmiths, and firearm and baton training facilities be licensed, and enforces the regulations established by legislation for such licenses.

#### 27 BUREAU FOR PRIVATE POSTSECONDARY AND VOCATIONAL EDUCATION

The Bureau for Private Postsecondary and Vocational Education is responsible for overseeing and approving private postsecondary vocational and degree-granting institutions to ensure they meet specified minimum statutory standards concerning the quality of education, ethical and business practices, health and safety, and fiscal responsibility. The Bureau responds to student complaints and oversees a fund designed to help reimburse a student's tuition if a school closes unexpectedly. The Bureau is also responsible for approving education and training programs for veterans in California.

#### 28 BUREAU OF ELECTRONIC AND APPLIANCE REPAIR

The Bureau of Electronic and Appliance Repair registers and regulates all businesses engaged in major home appliance and electronic equipment repair by imposing specific obligations of ethical conduct, honesty, and full and fair disclosure, providing certain safeguards to consumers when they need repair services or enter into service contract transactions, and ridding the repair industry of unscrupulous repair dealers and service contractors.

#### 31 BUREAU OF AUTOMOTIVE REPAIR

The Bureau of Automotive Repair administers two major programs in automotive repair markets that protect the consumer: the Automotive Repair Program and the Smog Check Program. Both programs are designed to protect consumers in the automotive repair marketplace, promote consumer education, and discipline unethical service dealers and technicians. In addition, through the Smog Check Program, BAR administers the nation's largest motor vehicle emissions reduction program. The Bureau also administers the Consumer Assistance Program, which provides financial assistance to eligible consumers whose vehicles fail a biennial Smog Check inspection.

#### 34 BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION

The Bureau of Home Furnishings and Thermal Insulation regulates the manufacture, distribution, and sale of upholstered furniture, bedding, and thermal insulation products sold in California to ensure they meet health, safety, and flammability standards.

#### 35 CONSUMER AFFAIRS ADMINISTRATION

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

### 35.10.010-Administrative and Information Services Division:

In order to maximize the efficiency and effectiveness in the delivery of services, ensure proper oversight and accountability, and minimize duplication of effort, the Department centralizes several functions that support the administration and implementation of the goals of the regulatory boards and bureaus. Services include policy direction, legal assistance, review of legislation, examination validation and assistance, information technology, accounting, budgets, personnel and other administrative functions.

### 35.10.015-Office of Public Affairs:

The Office of Public Affairs serves as the primary press office for the Department and is the primary developer of consumer alerts, fact sheets and internet postings designed to raise awareness of consumer issues among consumers, the news media and other stakeholders.

### 35.10.020-Consumer and Community Relations Division:

The Consumer and Community Relations Division is responsible for operation of the Consumer Information Center and the Complaint Mediation Program. The Consumer Information Center, through its toll-free telephone number, operates a call center. The center assists consumers and licensees by distributing publications, and applications for licensure and providing referrals to other consumer resources. The Center also responds to written correspondence and conducts outreach to inform and protect consumers about marketplace trends and represents consumer interests at local, state and federal levels. The complaint Mediation Program mediates most consumer complaints against licensees and registrants regulated by the bureaus of the Department of Consumer Affairs.

### 35.10.025-Division of Investigation:

The Division of Investigation is vested with the statutory authority to investigate and enforce the laws administered by the client agencies within the Department to protect the health, safety, and welfare of consumers. The Division employs sworn armed peace officers to provide objective, timely, and cost-effective investigative services for its client agencies.

## 37 TELEPHONE MEDICAL ADVICE SERVICES BUREAU

The Telephone Medical Advice Services Bureau is responsible for regulating businesses that provide medical advice by telephone to California residents. The Bureau ensures that providers of telephone medical advice are qualified licensed health-care professionals, informs patients of their rights, and pursues any reported harmful activities.

## 38 CEMETERY AND FUNERAL BUREAU

The Cemetery and Funeral Bureau ensures that only qualified applicants receive licenses to operate cemeteries, crematories or funeral establishments, or act as funeral directors, embalmers, apprentice embalmers, cremated remains disposers, cemetery managers, crematory managers, cemetery brokers or salespeople. The Bureau also ensures that licensees comply with applicable rules and regulations concerning the management of trust funds, permanence of mausoleums and columbariums, and the proper handling of human remains.

## 39 BUREAU OF NATUROPATHIC MEDICINE

The Bureau of Naturopathic Medicine implements and enforces the Naturopathic Doctors Act by licensing and regulating naturopathic doctors in California. The Bureau ensures that naturopathic doctors meet required educational and practice standards before licensure and investigates complaints against its licensees, disciplining those individuals found guilty of violations of law or regulation.

## 40 OFFICE OF PRIVACY PROTECTION

The California Office of Privacy Protection serves as a statewide resource for consumer information and assistance on identity theft and other privacy issues. The Office also assists local, state, and federal law enforcement by providing training on privacy issues and by coordinating with them in investigations, works with businesses and other organizations to define and encourage sound privacy protection practices and reports on trends in consumer privacy problems and issues. The Governors Budget includes a proposal to move the Office of Privacy Protection to the State and Consumer Services Agency effective July 1, 2007.

## 89 PROFESSIONAL FIDUCIARIES BUREAU

The Professional Fiduciaries Bureau, established pursuant to Chapter 491, Statutes of 2006, implements and enforces the Professional Fiduciaries Act by licensing and regulating individuals who act as professional fiduciaries in California. The Bureau protects against fraud and abuse by those who are charged with the care of California's most vulnerable residents by ensuring that minimum competency standards are met by establishing educational and experience requirements, conducting examinations, investigating violations of professional ethics and law, and disciplining licensees when appropriate.

### **DETAILED EXPENDITURES BY PROGRAM (Program Budget Detail)**

	2005-06*	2006-07*	2007-08*
<b>PROGRAM REQUIREMENTS</b>			
<b>09 STATE ATHLETIC BUREAU</b>			

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2005-06*	2006-07*	2007-08*
<b>State Operations:</b>			
0326 Athletic Commission Fund	\$-	\$631	\$-
0492 Boxer's Neurological Examination Account	-	54	-
9250 Boxers' Pension Fund	-	47	-
<b>Totals, State Operations</b>	<b>\$-</b>	<b>\$732</b>	<b>\$-</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>23 ARBITRATION CERTIFICATION PROGRAM</b>			
<b>State Operations:</b>			
0166 Certification Account, Consumer Affairs Fund	\$853	\$947	\$1,014
<b>Totals, State Operations</b>	<b>\$853</b>	<b>\$947</b>	<b>\$1,014</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>24 HEARING AID DISPENSERS BUREAU</b>			
<b>State Operations:</b>			
0208 Hearing Aid Dispensers Fund	\$564	\$736	\$757
0995 Reimbursements	6	9	9
<b>Totals, State Operations</b>	<b>\$570</b>	<b>\$745</b>	<b>\$766</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>25 BUREAU OF SECURITY AND INVESTIGATIVE SERVICES</b>			
<b>State Operations:</b>			
0239 Private Security Services Fund	\$6,370	\$9,845	\$10,350
0769 Private Investigator Fund	603	660	1,033
0995 Reimbursements	431	2,460	516
<b>Totals, State Operations</b>	<b>\$7,404</b>	<b>\$12,965</b>	<b>\$11,899</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>25.10 Bureau of Security and Investigative Services, Private Security Services Program</b>	<b>\$6,786</b>	<b>\$12,195</b>	<b>\$10,850</b>
<b>State Operations:</b>			
0239 Private Security Services Fund	6,370	9,845	10,350
0995 Reimbursements	416	2,350	500
<b>25.20 Private Investigators Program</b>	<b>\$618</b>	<b>\$770</b>	<b>\$1,049</b>
<b>State Operations:</b>			
0769 Private Investigator Fund	603	660	1,033
0995 Reimbursements	15	110	16
<b>PROGRAM REQUIREMENTS</b>			
<b>27 BUREAU FOR PRIVATE POSTSECONDARY AND VOCATIONAL EDUCATION</b>			
<b>State Operations:</b>			
0305 Private Postsecondary and Vocational Education Administration Fund	\$5,254	\$4,833	\$7,519
0890 Federal Trust Fund	1,389	1,462	1,476
0960 Student Tuition Recovery Fund	161	400	817
0995 Reimbursements	1	80	-
<b>Totals, State Operations</b>	<b>\$6,805</b>	<b>\$6,775</b>	<b>\$9,812</b>
<b>Local Assistance:</b>			
0960 Student Tuition Recovery Fund	\$1,237	\$1,600	\$1,600
<b>Totals, Local Assistance</b>	<b>\$1,237</b>	<b>\$1,600</b>	<b>\$1,600</b>
<b>ELEMENT REQUIREMENTS</b>			

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2005-06*	2006-07*	2007-08*
<b>27.10 Bureau for Private Postsecondary and Vocational Education</b>	<b>\$5,255</b>	<b>\$4,913</b>	<b>\$7,519</b>
<b>State Operations:</b>			
0305 Private Postsecondary and Vocational Education Administration Fund	5,254	4,833	7,519
0995 Reimbursements	1	80	-
<b>27.20 Federal Trust Program</b>	<b>\$1,389</b>	<b>\$1,462</b>	<b>\$1,476</b>
<b>State Operations:</b>			
0890 Federal Trust Fund	1,389	1,462	1,476
<b>27.30 Student Tuition Recovery Program</b>	<b>\$1,398</b>	<b>\$2,000</b>	<b>\$2,417</b>
<b>State Operations:</b>			
0960 Student Tuition Recovery Fund	161	400	817
<b>Local Assistance:</b>			
0960 Student Tuition Recovery Fund	1,237	1,600	1,600
<b>PROGRAM REQUIREMENTS</b>			
<b>28 BUREAU OF ELECTRONIC AND APPLIANCE REPAIR</b>			
<b>State Operations:</b>			
0325 Electronic and Appliance Repair Fund	\$1,854	\$2,113	\$2,292
0995 Reimbursements	16	13	13
<b>Totals, State Operations</b>	<b>\$1,870</b>	<b>\$2,126</b>	<b>\$2,305</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>31 BUREAU OF AUTOMOTIVE REPAIR</b>			
<b>State Operations:</b>			
0421 Vehicle Inspection and Repair Fund	\$95,298	\$104,605	\$107,089
0582 High Polluter Repair or Removal Account	34,937	47,667	59,822
0995 Reimbursements	568	118	118
<b>Totals, State Operations</b>	<b>\$130,803</b>	<b>\$152,390</b>	<b>\$167,029</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>31.10 Automotive Repair and Smog Check Programs</b>	<b>\$95,866</b>	<b>\$104,723</b>	<b>\$107,207</b>
<b>State Operations:</b>			
0421 Vehicle Inspection and Repair Fund	95,298	104,605	107,089
0995 Reimbursements	568	118	118
<b>31.20 Vehicle Repair Assistance and Retirement Program</b>	<b>\$34,937</b>	<b>\$47,667</b>	<b>\$59,822</b>
<b>State Operations:</b>			
0582 High Polluter Repair or Removal Account	34,937	47,667	59,822
<b>PROGRAM REQUIREMENTS</b>			
<b>34 BUREAU OF HOME FURNISHINGS AND THERMAL INSULATION</b>			
<b>State Operations:</b>			
0752 Bureau of Home Furnishings and Thermal Insulation Fund	\$3,484	\$4,150	\$4,569
0995 Reimbursements	102	5	5
<b>Totals, State Operations</b>	<b>\$3,586</b>	<b>\$4,155</b>	<b>\$4,574</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>35 CONSUMER AFFAIRS ADMINISTRATION</b>			
<b>State Operations:</b>			
0995 Reimbursements	\$339	\$631	\$515
<b>Totals, State Operations</b>	<b>\$339</b>	<b>\$631</b>	<b>\$515</b>

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## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	2005-06*	2006-07*	2007-08*
<b>ELEMENT REQUIREMENTS</b>			
35.10 Consumer Affairs Administration	54,009	64,190	68,470
35.20 Distributed Consumer Affairs Administration	-53,670	-63,559	-67,955
35.10. 010-Administrative and Information Services Division	322	575	459
35.10. 015-Public Affairs	17	56	56
<b>PROGRAM REQUIREMENTS</b>			
<b>37 TELEPHONE MEDICAL ADVICE SERVICES BUREAU</b>			
<b>State Operations:</b>			
0459 Telephone Medical Advice Services Fund	\$108	\$141	\$158
<b>Totals, State Operations</b>	<b>\$108</b>	<b>\$141</b>	<b>\$158</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>38 CEMETERY AND FUNERAL BUREAU</b>			
<b>State Operations:</b>			
0717 Cemetery Fund, Professions and Vocations Fund	\$1,893	\$2,217	\$2,236
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,395	1,612	1,626
0995 Reimbursements	3	131	131
<b>Totals, State Operations</b>	<b>\$3,291</b>	<b>\$3,960</b>	<b>\$3,993</b>
<b>ELEMENT REQUIREMENTS</b>			
<b>38.10 Cemetery Program</b>	<b>\$1,894</b>	<b>\$2,336</b>	<b>\$2,355</b>
<b>State Operations:</b>			
0717 Cemetery Fund, Professions and Vocations Fund	1,893	2,217	2,236
0995 Reimbursements	1	119	119
<b>38.20 Funeral Directors and Embalmers Program</b>	<b>\$1,397</b>	<b>\$1,624</b>	<b>\$1,638</b>
<b>State Operations:</b>			
0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund	1,395	1,612	1,626
0995 Reimbursements	2	12	12
<b>PROGRAM REQUIREMENTS</b>			
<b>39 BUREAU OF NATUROPATHIC MEDICINE</b>			
<b>State Operations:</b>			
3069 Naturopathic Doctor's Fund	\$114	\$119	\$148
0995 Reimbursements	-	3	3
<b>Totals, State Operations</b>	<b>\$114</b>	<b>\$122</b>	<b>\$151</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>40 OFFICE OF PRIVACY PROTECTION</b>			
<b>State Operations:</b>			
0001 General Fund	\$635	\$828	\$-
0995 Reimbursements	35	35	-
<b>Totals, State Operations</b>	<b>\$670</b>	<b>\$863</b>	<b>\$-</b>
<b>PROGRAM REQUIREMENTS</b>			
<b>89 PROFESSIONAL FIDUCIARIES BUREAU</b>			
<b>State Operations:</b>			
3108 Professional Fiduciary Fund	\$-	\$-	\$1,113
<b>Totals, State Operations</b>	<b>\$-</b>	<b>\$-</b>	<b>\$1,113</b>
<b>TOTALS, EXPENDITURES</b>			
State Operations	156,413	186,552	203,329
Local Assistance	1,237	1,600	1,600
<b>Totals, Expenditures</b>	<b>\$157,650</b>	<b>\$188,152</b>	<b>\$204,929</b>

\* Dollars in thousands, except in Salary Range.



## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

**EXPENDITURES BY CATEGORY (Summary By Object)**

1 State Operations	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	1,297.1	1,437.5	1,442.0	\$70,479	\$77,123	\$78,357
Total Adjustments	-	-6.5	31.6	-	4,436	5,462
Estimated Salary Savings	-	-62.7	-66.2	-	-3,307	-3,374
<b>Net Totals, Salaries and Wages</b>	<b>1,297.1</b>	<b>1,368.3</b>	<b>1,407.4</b>	<b>\$70,479</b>	<b>\$78,252</b>	<b>\$80,445</b>
Staff Benefits	-	-	-	25,087	33,943	35,040
<b>Totals, Personal Services</b>	<b>1,297.1</b>	<b>1,368.3</b>	<b>1,407.4</b>	<b>\$95,566</b>	<b>\$112,195</b>	<b>\$115,485</b>
OPERATING EXPENSES AND EQUIPMENT				\$114,792	\$138,316	\$156,199
<b>TOTAL EXPENDITURES (Bureaus and Programs)</b>				<b>\$210,358</b>	<b>\$250,511</b>	<b>\$271,684</b>
Distributed Costs				-53,945	-63,959	-68,355
<b>TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)</b>				<b>\$156,413</b>	<b>\$186,552</b>	<b>\$203,329</b>
2 Local Assistance						
Grants and Subventions				\$1,237	\$1,600	\$1,600
<b>TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)</b>				<b>\$1,237</b>	<b>\$1,600</b>	<b>\$1,600</b>

**DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)**

1 STATE OPERATIONS	2005-06*	2006-07*	2007-08*
0001 General Fund			
APPROPRIATIONS			
003 Budget Act appropriation	\$822	\$785	-
Allocation for employee compensation	4	38	-
Adjustment per Section 3.60	-5	5	-
<b>Totals Available</b>	<b>\$821</b>	<b>\$828</b>	<b>\$-</b>
Unexpended balance, estimated savings	-186	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$635</b>	<b>\$828</b>	<b>\$-</b>
0166 Certification Account, Consumer Affairs Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$875	\$911	\$1,014
Allocation for employee compensation	-	32	-
Adjustment per Section 3.60	-2	4	-
<b>Totals Available</b>	<b>\$873</b>	<b>\$947</b>	<b>\$1,014</b>
Unexpended balance, estimated savings	-20	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$853</b>	<b>\$947</b>	<b>\$1,014</b>
0208 Hearing Aid Dispensers Fund			
APPROPRIATIONS			
002 Budget Act appropriation	\$686	\$716	\$757
Allocation for employee compensation	1	18	-
Adjustment per Section 3.60	-2	2	-
<b>Totals Available</b>	<b>\$685</b>	<b>\$736</b>	<b>\$757</b>
Unexpended balance, estimated savings	-121	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$564</b>	<b>\$736</b>	<b>\$757</b>
0239 Private Security Services Fund			

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

1 STATE OPERATIONS	2005-06*	2006-07*	2007-08*
APPROPRIATIONS			
002 Budget Act appropriation	\$6,958	\$9,443	\$10,350
Allocation for employee compensation	1	359	-
Adjustment per Section 3.60	-24	43	-
<b>Totals Available</b>	<b>\$6,935</b>	<b>\$9,845</b>	<b>\$10,350</b>
Unexpended balance, estimated savings	-565	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$6,370</b>	<b>\$9,845</b>	<b>\$10,350</b>
<b>0305 Private Postsecondary and Vocational Education Administration Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$5,952	\$4,832	\$7,519
Allocation for employee compensation	1	199	-
Adjustment per Section 3.60	-23	28	-
Prior year balances available:			
Chapter 740, Statutes of 2004	92	-	-
<b>Totals Available</b>	<b>\$6,022</b>	<b>\$5,059</b>	<b>\$7,519</b>
Unexpended balance, estimated savings	-768	-226	-
<b>TOTALS, EXPENDITURES</b>	<b>\$5,254</b>	<b>\$4,833</b>	<b>\$7,519</b>
<b>0325 Electronic and Appliance Repair Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,014	\$2,009	\$2,292
Allocation for employee compensation	11	95	-
Adjustment per Section 3.60	-11	9	-
<b>Totals Available</b>	<b>\$2,014</b>	<b>\$2,113</b>	<b>\$2,292</b>
Unexpended balance, estimated savings	-160	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,854</b>	<b>\$2,113</b>	<b>\$2,292</b>
<b>0326 Athletic Commission Fund</b>			
APPROPRIATIONS			
002 Budget Act Appropriation	-	\$1,245	-
Transfer to State Athletic Commission per Provision 2	-	-622	-
Interest expense on State Athletic Commission Fund per Item 1110-001-0326	-	8	-
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$631</b>	<b>\$-</b>
<b>0421 Vehicle Inspection and Repair Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$100,720	\$100,648	\$107,089
Allocation for employee compensation	602	3,690	-
Adjustment per Section 3.60	-459	265	-
Adjustment per Section 4.75 Statewide Surcharge	-	2	-
Transfer to Legislative Claims (9670)	-3	-	-
Prior year balances available:			
Chapter 1001, Statutes of 2002	1,587	-	-
Chapter 572, Statutes of 2004	157	30	-
<b>Totals Available</b>	<b>\$102,604</b>	<b>\$104,635</b>	<b>\$107,089</b>
Unexpended balance, estimated savings	-7,276	-30	-
Balance available in subsequent years	-30	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$95,298</b>	<b>\$104,605</b>	<b>\$107,089</b>
<b>0459 Telephone Medical Advice Services Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$145	\$136	\$158
Allocation for employee compensation	-	4	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

<b>1 STATE OPERATIONS</b>	<b>2005-06*</b>	<b>2006-07*</b>	<b>2007-08*</b>
Adjustment per Section 3.60	-1	1	-
<b>Totals Available</b>	<b>\$144</b>	<b>\$141</b>	<b>\$158</b>
Unexpended balance, estimated savings	-36	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$108</b>	<b>\$141</b>	<b>\$158</b>
<b>0492 Boxer's Neurological Examination Account</b>			
APPROPRIATIONS			
002 Budget Act appropriation	-	\$109	-
Transfer to State Athletic Commission per Provision 2 of Item 1111-002-0326	-	-55	-
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$54</b>	<b>\$-</b>
<b>0582 High Polluter Repair or Removal Account</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$39,832	\$47,264	\$59,822
Allocation for employee compensation	34	373	-
Adjustment per Section 3.60	-49	29	-
Adjustment per Section 4.75 Statewide Surcharge	-	1	-
<b>Totals Available</b>	<b>\$39,817</b>	<b>\$47,667</b>	<b>\$59,822</b>
Unexpended balance, estimated savings	-4,880	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$34,937</b>	<b>\$47,667</b>	<b>\$59,822</b>
<b>0702 Consumer Affairs Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	0	0	0
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$-</b>	<b>\$-</b>
<b>0717 Cemetery Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$2,085	\$2,123	\$2,236
Allocation for employee compensation	5	86	-
Adjustment per Section 3.60	-11	8	-
<b>Totals Available</b>	<b>\$2,079</b>	<b>\$2,217</b>	<b>\$2,236</b>
Unexpended balance, estimated savings	-186	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,893</b>	<b>\$2,217</b>	<b>\$2,236</b>
<b>0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,516	\$1,560	\$1,626
Allocation for employee compensation	-	47	-
Adjustment per Section 3.60	-4	5	-
<b>Totals Available</b>	<b>\$1,512</b>	<b>\$1,612</b>	<b>\$1,626</b>
Unexpended balance, estimated savings	-117	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,395</b>	<b>\$1,612</b>	<b>\$1,626</b>
<b>0752 Bureau of Home Furnishings and Thermal Insulation Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$3,745	\$3,959	\$4,569
Allocation for employee compensation	21	174	-
Adjustment per Section 3.60	-20	17	-
<b>Totals Available</b>	<b>\$3,746</b>	<b>\$4,150</b>	<b>\$4,569</b>
Unexpended balance, estimated savings	-262	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$3,484</b>	<b>\$4,150</b>	<b>\$4,569</b>
<b>0769 Private Investigator Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$626	\$639	\$1,033
Allocation for employee compensation	-	19	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

<b>1 STATE OPERATIONS</b>	<b>2005-06*</b>	<b>2006-07*</b>	<b>2007-08*</b>
Adjustment per Section 3.60	-1	2	-
<b>Totals Available</b>	<b>\$625</b>	<b>\$660</b>	<b>\$1,033</b>
Unexpended balance, estimated savings	-22	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$603</b>	<b>\$660</b>	<b>\$1,033</b>
<b>0890 Federal Trust Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$1,209	\$1,400	\$1,476
Allocation for employee compensation	-	53	-
Adjustment per Section 3.60	-4	9	-
Budget Adjustment	184	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$1,389</b>	<b>\$1,462</b>	<b>\$1,476</b>
<b>0960 Student Tuition Recovery Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$125	\$400	\$817
Allocation for contingencies or emergencies	38	-	-
<b>Totals Available</b>	<b>\$163</b>	<b>\$400</b>	<b>\$817</b>
Unexpended balance, estimated savings	-2	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$161</b>	<b>\$400</b>	<b>\$817</b>
<b>0995 Reimbursements</b>			
APPROPRIATIONS			
Reimbursements	\$1,501	\$3,485	\$1,310
<b>3069 Naturopathic Doctor's Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	\$118	\$113	\$148
Allocation for employee compensation	-	5	-
Adjustment per Section 3.60	-1	1	-
<b>Totals Available</b>	<b>\$117</b>	<b>\$119</b>	<b>\$148</b>
Unexpended balance, estimated savings	-3	-	-
<b>TOTALS, EXPENDITURES</b>	<b>\$114</b>	<b>\$119</b>	<b>\$148</b>
<b>3108 Professional Fiduciary Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	-	-	\$1,113
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$-</b>	<b>\$1,113</b>
<b>9250 Boxers' Pension Fund</b>			
APPROPRIATIONS			
002 Budget Act appropriation	-	\$94	-
Transfer to State Athletic Commission per Provision 2 of Item 1111-002-0326	-	-47	-
<b>TOTALS, EXPENDITURES</b>	<b>\$-</b>	<b>\$47</b>	<b>\$-</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (State Operations)</b>	<b>\$156,413</b>	<b>\$186,552</b>	<b>\$203,329</b>
<b>2 LOCAL ASSISTANCE</b>			
<b>0960 Student Tuition Recovery Fund</b>			
APPROPRIATIONS			
Education Code Section 94944	\$1,237	\$1,600	\$1,600
<b>TOTALS, EXPENDITURES</b>	<b>\$1,237</b>	<b>\$1,600</b>	<b>\$1,600</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (Local Assistance)</b>	<b>\$1,237</b>	<b>\$1,600</b>	<b>\$1,600</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (State Operations and Local Assistance)</b>	<b>\$157,650</b>	<b>\$188,152</b>	<b>\$204,929</b>

**FUND CONDITION STATEMENTS**

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2005-06*	2006-07*	2007-08*
<b>0166 Certification Account, Consumer Affairs Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$412	\$484	\$459
Prior year adjustments	<u>21</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$433	\$484	\$459
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	875	915	915
150300 Income From Surplus Money Investments	13	8	10
161400 Miscellaneous Revenue	<u>16</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$904</u>	<u>\$923</u>	<u>\$925</u>
Total Resources	\$1,337	\$1,407	\$1,384
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	-	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>853</u>	<u>947</u>	<u>1,014</u>
Total Expenditures and Expenditure Adjustments	<u>\$853</u>	<u>\$948</u>	<u>\$1,015</u>
FUND BALANCE	\$484	\$459	\$369
Reserve for economic uncertainties	484	459	369
<b>0208 Hearing Aid Dispensers Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$1,126	\$1,217	\$1,100
Prior year adjustments	<u>15</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,141	\$1,217	\$1,100
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	1	1	1
125700 Other Regulatory Licenses and Permits	138	142	142
125800 Renewal Fees	450	452	453
125900 Delinquent Fees	4	4	4
150300 Income From Surplus Money Investments	46	21	21
161400 Miscellaneous Revenue	<u>1</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$640</u>	<u>\$620</u>	<u>\$621</u>
Total Resources	\$1,781	\$1,837	\$1,721
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0840 State Controller (State Operations)	-	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>564</u>	<u>736</u>	<u>757</u>
Total Expenditures and Expenditure Adjustments	<u>\$564</u>	<u>\$737</u>	<u>\$758</u>
FUND BALANCE	\$1,217	\$1,100	\$963
Reserve for economic uncertainties	1,217	1,100	963
<b>0239 Private Security Services Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$2,294	\$4,041	\$5,890
Prior year adjustments	<u>85</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,379	\$4,041	\$5,890
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
125600 Other Regulatory Fees	300	244	244
125700 Other Regulatory Licenses and Permits	3,360	7,669	9,530
125800 Renewal Fees	4,104	3,595	3,965

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2005-06*	2006-07*	2007-08*
125900 Delinquent Fees	124	62	62
142500 Miscellaneous Services to the Public	1	1	1
150300 Income From Surplus Money Investments	138	123	207
161000 Escheat of Unclaimed Checks & Warrants	2	2	2
161400 Miscellaneous Revenue	<u>7</u>	<u>6</u>	<u>6</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$8,036</u>	<u>\$11,702</u>	<u>\$14,017</u>
Total Resources	\$10,415	\$15,743	\$19,907
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	4	8	12
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>6,370</u>	<u>9,845</u>	<u>10,350</u>
Total Expenditures and Expenditure Adjustments	<u>\$6,374</u>	<u>\$9,853</u>	<u>\$10,362</u>
FUND BALANCE	\$4,041	\$5,890	\$9,545
Reserve for economic uncertainties	4,041	5,890	9,545
<b>0305 Private Postsecondary and Vocational Education Administration Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$268	\$8	\$10
Prior year adjustments	<u>108</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$376	\$8	\$10
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	185	162	-
125700 Other Regulatory Licenses and Permits	4,524	4,563	7,596
125800 Renewal Fees	-	-	643
125900 Delinquent Fees	137	107	109
141200 Sales of Documents	5	2	-
142500 Miscellaneous Services to the Public	3	5	-
150300 Income From Surplus Money Investments	32	-	17
161000 Escheat of Unclaimed Checks & Warrants	3	2	-
161400 Miscellaneous Revenue	<u>1</u>	<u>1</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$4,890</u>	<u>\$4,842</u>	<u>\$8,365</u>
Total Resources	\$5,266	\$4,850	\$8,375
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	4	7	-
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>5,254</u>	<u>4,833</u>	<u>7,519</u>
Total Expenditures and Expenditure Adjustments	<u>\$5,258</u>	<u>\$4,840</u>	<u>\$7,519</u>
FUND BALANCE	\$8	\$10	\$856
Reserve for economic uncertainties	8	10	856
<b>0325 Electronic and Appliance Repair Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$1,344	\$1,502	\$1,304
Prior year adjustments	<u>-7</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$1,337	\$1,502	\$1,304
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125700 Other Regulatory Licenses and Permits	361	313	313
125800 Renewal Fees	1,543	1,526	1,625
125900 Delinquent Fees	54	49	49
150300 Income From Surplus Money Investments	60	28	27

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2005-06*	2006-07*	2007-08*
161000 Escheat of Unclaimed Checks & Warrants	1	1	1
161400 Miscellaneous Revenue	<u>1</u>	<u>-</u>	<u>-</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,020</u>	<u>\$1,917</u>	<u>\$2,015</u>
Total Resources	\$3,357	\$3,419	\$3,319
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	1	2	3
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>1,854</u>	<u>2,113</u>	<u>2,292</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,855</u>	<u>\$2,115</u>	<u>\$2,295</u>
FUND BALANCE	\$1,502	\$1,304	\$1,024
Reserve for economic uncertainties	1,502	1,304	1,024
<b>0421 Vehicle Inspection and Repair Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$46,263	\$53,333	\$50,209
Prior year adjustments	<u>2,737</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$49,000	\$53,333	\$50,209
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	1,672	1,729	1,766
125700 Other Regulatory Licenses and Permits	99,961	103,248	105,470
125800 Renewal Fees	7,450	7,424	7,572
125900 Delinquent Fees	284	272	277
141200 Sales of Documents	56	85	87
142500 Miscellaneous Services to the Public	16	23	21
150300 Income From Surplus Money Investments	2,361	1,900	1,938
150500 Interest Income From Interfund Loans	10	10	8
161000 Escheat of Unclaimed Checks & Warrants	8	5	5
161400 Miscellaneous Revenue	7	11	11
Transfers and Other Adjustments:			
FO0326 From Athletic Commission Fund loan repayment per Item 1110-001-0326, Budget Act of 2004	160	160	-
FO3069 From Naturopathic Doctor's Fund loan repayment per Section 14.00, Budget Act of 2004	92	-	-
TO3108 To Professional Fiduciary Fund loan per Section 14.00, Budget Act of 2007	<u>-</u>	<u>-</u>	<u>-1,055</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$112,077</u>	<u>\$114,867</u>	<u>\$116,100</u>
Total Resources	\$161,077	\$168,200	\$166,309
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	50	127	131
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	95,298	104,605	107,089
3900 Air Resources Board (State Operations)	12,393	13,259	13,252
9670 Equity Claims of California Victim Compensation and Government Claims Board and (State Operations)	3	-	-
Total Expenditures and Expenditure Adjustments	<u>\$107,744</u>	<u>\$117,991</u>	<u>\$120,472</u>
FUND BALANCE	\$53,333	\$50,209	\$45,837
Reserve for economic uncertainties	53,333	50,209	45,837
<b>0459 Telephone Medical Advice Services Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$291	\$293	\$363
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2005-06*	2006-07*	2007-08*
125700 Other Regulatory Licenses and Permits	22	8	8
125800 Renewal Fees	75	195	75
125900 Delinquent Fees	1	1	-
150300 Income From Surplus Money Investments	<u>12</u>	<u>7</u>	<u>6</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$110</u>	<u>\$211</u>	<u>\$89</u>
Total Resources	\$401	\$504	\$452
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>108</u>	<u>141</u>	<u>158</u>
Total Expenditures and Expenditure Adjustments	<u>\$108</u>	<u>\$141</u>	<u>\$158</u>
FUND BALANCE	\$293	\$363	\$294
Reserve for economic uncertainties	293	363	294
<b>0582 High Polluter Repair or Removal Account <sup>s</sup></b>			
BEGINNING BALANCE	\$28,764	\$43,943	\$46,475
Prior year adjustments	<u>196</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$28,960	\$43,943	\$46,475
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125700 Other Regulatory Licenses and Permits	48,281	49,247	50,232
131700 Misc Revenue From Local Agencies	69	80	80
150300 Income From Surplus Money Investments	<u>1,576</u>	<u>919</u>	<u>994</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$49,926</u>	<u>\$50,246</u>	<u>\$51,306</u>
Total Resources	\$78,886	\$94,189	\$97,781
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	6	47	13
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>34,937</u>	<u>47,667</u>	<u>59,822</u>
Total Expenditures and Expenditure Adjustments	<u>\$34,943</u>	<u>\$47,714</u>	<u>\$59,835</u>
FUND BALANCE	\$43,943	\$46,475	\$37,946
Reserve for economic uncertainties	43,943	46,475	37,946
<b>0717 Cemetery Fund, Professions and Vocations Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$3,528	\$3,966	\$4,087
Prior year adjustments	<u>13</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$3,541	\$3,966	\$4,087
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	1,766	1,822	1,587
125700 Other Regulatory Licenses and Permits	97	104	115
125800 Renewal Fees	307	326	344
125900 Delinquent Fees	6	6	7
150300 Income From Surplus Money Investments	<u>143</u>	<u>82</u>	<u>89</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$2,319</u>	<u>\$2,340</u>	<u>\$2,142</u>
Total Resources	\$5,860	\$6,306	\$6,229
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	1	2	3
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>1,893</u>	<u>2,217</u>	<u>2,236</u>
Total Expenditures and Expenditure Adjustments	\$1,894	\$2,219	\$2,239

\* Dollars in thousands, except in Salary Range.



**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	<u>2005-06*</u>	<u>2006-07*</u>	<u>2007-08*</u>
FUND BALANCE	\$3,966	\$4,087	\$3,990
Reserve for economic uncertainties	3,966	4,087	3,990
<b>0750 State Funeral Directors and Embalmers Fund, Professions and Vocations Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$2,605	\$2,541	\$2,187
Prior year adjustments	<u>9</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,614	\$2,541	\$2,187
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	152	94	98
125700 Other Regulatory Licenses and Permits	90	95	101
125800 Renewal Fees	947	994	1,043
125900 Delinquent Fees	29	30	32
142500 Miscellaneous Services to the Public	2	2	2
150300 Income From Surplus Money Investments	102	44	39
161000 Escheat of Unclaimed Checks & Warrants	<u>1</u>	<u>1</u>	<u>1</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$1,323</u>	<u>\$1,260</u>	<u>\$1,316</u>
Total Resources	\$3,937	\$3,801	\$3,503
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	1	2	2
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>1,395</u>	<u>1,612</u>	<u>1,626</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,396</u>	<u>\$1,614</u>	<u>\$1,628</u>
FUND BALANCE	\$2,541	\$2,187	\$1,875
Reserve for economic uncertainties	2,541	2,187	1,875
<b>0752 Bureau of Home Furnishings and Thermal Insulation Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$2,566	\$3,392	\$3,477
Prior year adjustments	<u>14</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$2,580	\$3,392	\$3,477
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	112	112	112
125700 Other Regulatory Licenses and Permits	1,248	1,252	1,252
125800 Renewal Fees	2,744	2,744	2,744
125900 Delinquent Fees	81	57	57
150300 Income From Surplus Money Investments	109	72	77
161000 Escheat of Unclaimed Checks & Warrants	<u>4</u>	<u>2</u>	<u>2</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$4,298</u>	<u>\$4,239</u>	<u>\$4,244</u>
Total Resources	\$6,878	\$7,631	\$7,721
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	2	4	5
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>3,484</u>	<u>4,150</u>	<u>4,569</u>
Total Expenditures and Expenditure Adjustments	<u>\$3,486</u>	<u>\$4,154</u>	<u>\$4,574</u>
FUND BALANCE	\$3,392	\$3,477	\$3,147
Reserve for economic uncertainties	3,392	3,477	3,147
<b>0769 Private Investigator Fund <sup>s</sup></b>			
BEGINNING BALANCE	\$1,290	\$1,504	\$1,570
Prior year adjustments	12	-	-

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	<u>2005-06*</u>	<u>2006-07*</u>	<u>2007-08*</u>
Adjusted Beginning Balance	\$1,302	\$1,504	\$1,570
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	10	9	8
125700 Other Regulatory Licenses and Permits	116	132	135
125800 Renewal Fees	600	545	546
125900 Delinquent Fees	21	8	8
150300 Income From Surplus Money Investments	56	31	31
161000 Escheat of Unclaimed Checks & Warrants	<u>2</u>	<u>2</u>	<u>2</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$805</u>	<u>\$727</u>	<u>\$730</u>
Total Resources	\$2,107	\$2,231	\$2,300
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
0840 State Controller (State Operations)	-	1	1
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	<u>603</u>	<u>660</u>	<u>1,033</u>
Total Expenditures and Expenditure Adjustments	<u>\$603</u>	<u>\$661</u>	<u>\$1,034</u>
<b>FUND BALANCE</b>	\$1,504	\$1,570	\$1,266
Reserve for economic uncertainties	1,504	1,570	1,266
<b>0960 Student Tuition Recovery Fund <sup>N</sup></b>			
<b>BEGINNING BALANCE</b>	\$3,048	\$4,942	\$5,589
Prior year adjustments	<u>73</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$3,121	\$4,942	\$5,589
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
250300 Income From Surplus Investments	145	110	125
216900 Assessments	2,999	2,717	2,817
261900 Escheat of Unclaimed Checks, Warrants, Bonds, and Coupons	74	74	74
299600 Miscellaneous Revenue	<u>1</u>	<u>2</u>	<u>2</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$3,219</u>	<u>\$2,903</u>	<u>\$3,018</u>
Total Resources	\$6,340	\$7,845	\$8,607
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions			
State Operations	161	400	817
Local Assistance	1,237	1,600	1,600
9900 Statewide General Administrative Expenditures (Pro Rata) (State Operations)	<u>-</u>	<u>256</u>	<u>-</u>
Total Expenditures and Expenditure Adjustments	<u>\$1,398</u>	<u>\$2,256</u>	<u>\$2,417</u>
<b>FUND BALANCE</b>	\$4,942	\$5,589	\$6,190
<b>3069 Naturopathic Doctor's Fund <sup>S</sup></b>			
<b>BEGINNING BALANCE</b>	\$142	\$28	\$46
Prior year adjustments	<u>-4</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$138	\$28	\$46
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125700 Other Regulatory Licenses and Permits	71	48	48
125800 Renewal Fees	23	88	56
150300 Income From Surplus Money Investments	2	1	1
Transfers and Other Adjustments:			

\* Dollars in thousands, except in Salary Range.

**1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued**

	2005-06*	2006-07*	2007-08*
TO0421 To Vehicle Inspection and Repair Fund loan repayment per Section 14.00, Budget Act of 2004	-92	-	-
Total Revenues, Transfers, and Other Adjustments	<u>\$4</u>	<u>\$137</u>	<u>\$105</u>
Total Resources	\$142	\$165	\$151
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	114	119	148
Total Expenditures and Expenditure Adjustments	<u>\$114</u>	<u>\$119</u>	<u>\$148</u>
<b>FUND BALANCE</b>			
Reserve for economic uncertainties	28	46	3
<b>3108 Professional Fiduciary Fund<sup>s</sup></b>			
BEGINNING BALANCE	-	-	-
<b>REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS</b>			
Revenues:			
125600 Other Regulatory Fees	-	-	\$715
125700 Other Regulatory Licenses and Permits	-	-	715
Transfers and Other Adjustments:			
FO0421 From Vehicle Inspection and Repair Fund loan per Section 14.00, Budget Act of 2007	-	-	1,055
Total Revenues, Transfers, and Other Adjustments	<u>-</u>	<u>-</u>	<u>\$2,485</u>
Total Resources	-	-	\$2,485
<b>EXPENDITURES AND EXPENDITURE ADJUSTMENTS</b>			
Expenditures:			
1111 Department of Consumer Affairs Bureaus, Programs, Divisions (State Operations)	-	-	1,113
Total Expenditures and Expenditure Adjustments	<u>-</u>	<u>-</u>	<u>\$1,113</u>
<b>FUND BALANCE</b>			
Reserve for economic uncertainties	-	-	1,372

**CHANGES IN AUTHORIZED POSITIONS**

	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
Totals, Authorized Positions	1,297.1	1,437.5	1,442.0	\$70,479	\$77,123	\$78,357
Salary Adjustments	-	-	-	-	4,736	3,761
<b>Workload and Administrative Adjustments:</b>				<b>Salary Range</b>		
Transfer of Authorized Positions:						
State Athletic Bureau:						
Support (to DCA 1110):						
Commission Members (7)	-	-	-	100/day	-1	-3
Special Consultant	-	-0.5	-1.0	6,694-7,239	-42	-84
Chief Athletic Insp	-	-0.5	-1.0	4,521-5,457	-32	-63
Assoc Govtl Prog Analyst	-	-0.5	-1.0	4,255-5,172	-25	-52
Asst Chief Athletic Insp	-	-0.5	-1.0	4,105-4,945	-28	-57
Ofc Techn-Typing	-	-1.7	-3.0	2,598-3,157	-56	-100
Athletic Inspector	-	-2.1	-4.1	-	-81	-163
Overtime	-	-	-	-	-1	-1
Neurological Examination Account (to DCA 1110):						
Staff Svcs Analyst-Gen	-	-0.5	-0.9	2,724-4,300	-22	-45
Pension (to DCA 1110):						
Staff Svcs Analyst-Gen	-	-0.2	-0.5	2,724-4,300	-12	-25
Administrative and Information Services Division:						

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
Office of Information Services (from Barber Cosmo):						
Asst Info Sys Analyst	-	-	1.0	3,004-4,516	-	45
Office of Privacy Protection:						
C.E.A. II	-	-	-1.0	7,558-8,333	-	-96
Staff Counsel	-	-	-1.0	4,678-7,836	-	-97
Assoc Govtl Prog Analyst	-	-	-2.0	4,255-5,172	-	-123
Info Ofcr I-Spec	-	-	-1.0	4,255-5,172	-	-54
Staff Svcs Analyst-Gen	-	-	-2.0	2,724-4,300	-	-88
Mgt Svcs Techn	-	-	-1.0	2,413-3,313	-	-40
Ofc Asst-Gen	-	-	-0.7	2,006-2,679	-	-20
<b>Totals, Workload &amp; Admin Adjustments</b>	<b>-</b>	<b>-6.5</b>	<b>-20.2</b>	<b>\$-</b>	<b>-\$300</b>	<b>-\$1,066</b>
<b>Proposed New Positions:</b>						
Arbitration Certification Program:						
Assoc Govtl Prog Analyst	-	-	0.3	4,255-5,172	-	17
Hearing Aid Dispensers Bureau:						
Staff Svcs Analyst-Gen	-	-	1.0	2,724-4,300	-	42
Bureau for Private Postsecondary and Vocational Education						
Support:						
Private Postsecondary Educ Sr Spec	-	-	3.8	5,536-6,725	-	280
Staff Info Sys Analyst-Spec	-	-	1.0	4,898-5,955	-	65
Assoc Info Sys Analyst-Spec	-	-	1.0	4,467-5,431	-	59
Assoc Govtl Prog Analyst	-	-	2.4	4,255-5,172	-	136
Private Postsecondary Educ Spec	-	-	1.6	4,172-6,121	-	99
Consumer Svcs Rep	-	-	1.0	3,304-4,015	-	44
Exec Asst	-	-	1.0	3,108-3,865	-	42
Staff Svcs Analyst-Gen	-	-	3.8	2,724-4,300	-	160
Student Tuition Recovery Fund (STRF):						
Assoc Govtl Prog Analyst	-	-	1.2	4,255-5,172	-	68
Staff Svcs Analyst-Gen	-	-	0.2	2,724-4,300	-	8
Ofc Techn-Typing	-	-	4.4	2,598-3,157	-	152
Bureau of Automotive Repair:						
Smog Check Program and Consumer Protection Operations:						
Air Quality Engr II	-	-	1.0	6,233-7,575	-	83
Air Quality Engr I	-	-	1.0	5,038-6,120	-	67
Prog Rep III	-	-	1.0	4,945-5,967	-	66
Assoc Info Sys Analyst-Spec	-	-	3.0	4,467-5,431	-	178
Prog Rep I	-	-	4.8	4,308-5,187	-	273
Info Sys Techn-Spec	-	-	1.0	3,380-4,108	-	45
Consumer Assistance Program:						
Prog Techn II	-	-	1.3	2,551-3,103	-	44
Bureau of Home Furnishings and Thermal Insulation:						
Textile Techn II	-	-	1.0	2,888-3,508	-	38
Administrative and Information Services Division:						
Office of Examination Resources:						
Test Validation & Develmt Spec II	-	-	2.0	4,255-5,172	-	113
Office of Information Services:						

\* Dollars in thousands, except in Salary Range.

## 1111 Department of Consumer Affairs Bureaus, Programs, Divisions - Continued

	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
Staff Info Sys Analyst - Spec	-	-	1.0	4,898-5,955	-	65
Division of Investigations:						
Supvng Investigator I	-	-	1.0	4,945-5,967	-	65
Sr Investigator	-	-	2.0	4,502-5,433	-	119
Assoc Govtl Prog Analyst	-	-	1.0	4,255-5,172	-	57
Special Investigator	-	-	1.0	3,594-4,940	-	52
Staff Svcs Analyst-Gen	-	-	2.0	2,724-4,300	-	84
Ofc Techn-Typing	-	-	1.0	2,598-3,157	-	34
Temporary Help (PFIF)	-	-	-	-	-	4
Professional Fiduciaries Bureau:						
Staff Svcs Mgr II	-	-	1.0	6,556-7,228	-	83
Assoc Govtl Prog Analyst	-	-	1.0	4,255-5,172	-	56
Ofc Techn-Typing	-	-	2.0	2,598-3,157	-	69
<b>Totals, Proposed New Positions</b>	<b>-</b>	<b>-</b>	<b>51.8</b>	<b>\$-</b>	<b>\$-</b>	<b>\$2,767</b>
<b>Total Adjustments</b>	<b>-</b>	<b>-6.5</b>	<b>31.6</b>	<b>\$-</b>	<b>\$4,436</b>	<b>\$5,462</b>
<b>TOTALS, SALARIES AND WAGES</b>	<b>1,297.1</b>	<b>1,431.0</b>	<b>1,473.6</b>	<b>\$70,479</b>	<b>\$81,559</b>	<b>\$83,819</b>

\* Dollars in thousands, except in Salary Range.