### **Department of Managed Health Care**

The mission of the Department of Managed Health Care is to help California consumers resolve problems with their Health Maintenance Organizations (HMOs) and to ensure a better, more solvent and stable managed health care system through:

- Administration and enforcement of California's HMO patient rights laws. Operating the 24-hour-a-day HMO Help Center.
- Licensing and overseeing all HMOs in the state.

#### 3-YR EXPENDITURES AND POSITIONS (Summary of Program Requirements)

	Positions			Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
30 Health Plan Program	182.8	220.6	220.6	\$34,739	\$43,382	\$43,454
50.01 Administration	80.4	76.7	76.7	9,201	9,685	9,835
50.02 Distributed Administration				-9,201	-9,685	-9,835
TOTALS, POSITIONS AND EXPENDITURES (All Programs)	263.2	297.3	297.3	\$34,739	\$43,382	\$43,454
FUNDING				2005-06*	2006-07*	2007-08*
0933 Managed Care Fund				\$34,634	\$43,162	\$43,247
0995 Reimbursements				105	220	207
TOTALS, EXPENDITURES, ALL FUNDS				\$34,739	\$43,382	\$43,454

#### LEGAL CITATIONS AND AUTHORITY

DEPARTMENT AUTHORITY

Health and Safety Code Sections 1340-1399.64 inclusive; California Code of Regulations, Title 28, Sections 1300.43-1300.826.

DETAILED BUDGET ADJUSTMENTS							
		2006-07*		2007-08*			
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions	
Baseline Adjustment Descriptions							
Employee Compensation/Retirement Adjustments	\$-	\$1,847	-	\$-	\$1,775	-	
Other Workload Adjustments	-	-	=	-	337	-	
One-Time Cost Reductions		=	-	-	-193	<u>-</u>	
Totals, Baseline Adjustments	\$-	\$1,847	-	\$-	\$1,919		
TOTALS, BUDGET ADJUSTMENTS	\$-	\$1,847	-	\$-	\$1,919	-	

#### PROGRAM DESCRIPTIONS (Program Objectives Statement)

30 HEALTH PLAN PROGRAM

The Health Plan Program's objective is to assure the accessibility and availability of medically necessary health care delivered to the public with appropriate quality-of-care oversight and through financially sound managed care plans. The program licenses health care service plans, conducts routine financial and medical surveys, and operates a consumer services toll-free complaint line (1-888-HMO-2219). Within this program, the Office of the Patient Advocate helps educate consumers about their rights and responsibilities.

**50 ADMINISTRATION** 

The Administration Program provides services essential for the administration of the Department and its programs, including executive, administrative, legal, legislative, policy, and information support.

### DETAILED EXPENDITURES BY PROGRAM (Program Budget Detail)

2005-06\* 2006-07\* 2007-08\*

**PROGRAM REQUIREMENTS** 

**HEALTH PLAN PROGRAM** 30

**State Operations:** 

<sup>\*</sup> Dollars in thousands, except in Salary Range.

# 2400 Department of Managed Health Care - Continued

		2005-06*	2006-07*	2007-08*
0933	Managed Care Fund	\$34,634	\$43,162	\$43,247
0995	Reimbursements	105	220	207
	Totals, State Operations	\$34,739	\$43,382	\$43,454
	ELEMENT REQUIREMENTS			
30.10	Health Care Service Plans	\$32,612	\$41,015	\$41,060
	State Operations:			
0933	Managed Care Fund	32,507	40,795	40,853
0995	Reimbursements	105	220	207
30.20	Office of Patient Advocate	\$2,127	\$2,367	\$2,394
	State Operations:			
0933	Managed Care Fund	2,127	2,367	2,394
	TOTALS, EXPENDITURES			
	State Operations	34,739	43,382	43,454
	Totals, Expenditures	\$34,739	\$43,382	\$43,454

## EXPENDITURES BY CATEGORY (Summary By Object)

1 State Operations		Positions		Expenditures		
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	263.2	313.0	313.0	\$16,386	\$19,357	\$19,755
Total Adjustments	-	=	-	-	1,301	1,156
Estimated Salary Savings		-15.7	-15.7	<u> </u>	-1,021	-1,046
Net Totals, Salaries and Wages	263.2	297.3	297.3	\$16,386	\$19,637	\$19,865
Staff Benefits				5,265	7,024	6,724
Totals, Personal Services	263.2	297.3	297.3	\$21,651	\$26,661	\$26,589
OPERATING EXPENSES AND EQUIPMENT				\$13,088	\$16,721	\$16,865
TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)				\$34,739	\$43,382	\$43,454

## DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)

1 STATE OPERATIONS	2005-06*	2006-07*	2007-08*
0933 Managed Care Fund			
APPROPRIATIONS			
001 Budget Act appropriation	\$33,614	\$39,001	\$40,853
Allocation for employee compensation	185	1,612	=
Adjustment per Section 3.60	-67	181	=
002 Budget Act appropriation	2,269	2,314	2,394
Allocation for employee compensation	-	47	=
Adjustment per Section 3.60	1	7	
Totals Available	\$36,002	\$43,162	\$43,247
Unexpended balance, estimated savings	-1,368	<u>-</u>	
TOTALS, EXPENDITURES	\$34,634	\$43,162	\$43,247
0995 Reimbursements			
APPROPRIATIONS			
Reimbursements	<u>\$105</u>	\$220	\$207
TOTALS, EXPENDITURES, ALL FUNDS (State Operations)	\$34,739	\$43,382	\$43,454

<sup>\*</sup> Dollars in thousands, except in Salary Range.

# 2400 Department of Managed Health Care - Continued

## **FUND CONDITION STATEMENTS**

TOND GONDINGN GTATEMENTO	2005-06*	2006-07*	2007-08*
0933 Managed Care Fund <sup>s</sup>			
BEGINNING BALANCE	\$3,442	\$6,438	\$2,511
Prior year adjustments	1,335	<u> </u>	
Adjusted Beginning Balance	\$4,777	\$6,438	\$2,511
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS Revenues:			
125700 Other Regulatory Licenses and Permits	33,731	36,959	40,638
142500 Miscellaneous Services to the Public	1	1	1
150300 Income From Surplus Money Investments	906	906	906
161400 Miscellaneous Revenue	31	23	23
161900 Other Revenue - Cost Recoveries	678	650	650
164300 Penalty Assessments	965	724	724
Total Revenues, Transfers, and Other Adjustments	\$36,312	\$39,263	\$42,942
Total Resources	\$41,089	\$45,701	\$45,453
EXPENDITURES AND EXPENDITURE ADJUSTMENTS Expenditures:			
0840 State Controller (State Operations)	17	28	42
2400 Department of Managed Health Care (State Operations)	34,634	43,162	43,247
Total Expenditures and Expenditure Adjustments	\$34,651	\$43,190	\$43,289
FUND BALANCE	\$6,438	\$2,511	\$2,164
Reserve for economic uncertainties	6,438	2,511	2,164

## **CHANGES IN AUTHORIZED POSITIONS**

	Positions			Expenditures			
	2005-06	2006-07	2007-08	2005-06*	2006-07*	2007-08*	
Totals, Authorized Positions	263.2	313.0	313.0	\$16,386	\$19,357	\$19,755	
Salary Adjustments				<u>-</u> .	1,301	1,156	
Total Adjustments				\$-	\$1,301	\$1,156	
TOTALS, SALARIES AND WAGES	263.2	313.0	313.0	\$16,386	\$20,658	\$20,911	

<sup>\*</sup> Dollars in thousands, except in Salary Range.