

## 1955 Department of Technology Services

The Department of Technology Services (DTS) serves the common information processing and communications technology needs of the Executive Branch and other public entities with accountability to customers for providing secure services that are responsive to their needs and represent best value to the state. The Technology Services Board provides governance and guidance to the DTS.

### 3-YR EXPENDITURES AND POSITIONS (Summary of Program Requirements)

	Positions			Expenditures		
	2007-08	2008-09	2009-10	2007-08*	2008-09*	2009-10*
10 Administration of Technology Services	747.8	802.0	809.4	\$224,312	\$245,679	\$239,751
<b>TOTALS, POSITIONS AND EXPENDITURES (All Programs)</b>	<b>747.8</b>	<b>802.0</b>	<b>809.4</b>	<b>\$224,312</b>	<b>\$245,679</b>	<b>\$239,751</b>
<b>FUNDING</b>				<b>2007-08*</b>	<b>2008-09*</b>	<b>2009-10*</b>
0995 Reimbursements				\$-	\$359	\$468
9730 Department of Technology Services Revolving Fund				224,312	245,320	239,283
<b>TOTALS, EXPENDITURES, ALL FUNDS</b>				<b>\$224,312</b>	<b>\$245,679</b>	<b>\$239,751</b>

### LEGAL CITATIONS AND AUTHORITY

Government Code Title 2, Division 3, Part 1, Chapter 5.5

### MAJOR PROGRAM CHANGES

- The Budget includes \$353,000 and 2 positions to improve and maintain the security of credit card transactions on state websites hosted at the data center.
- The Budget includes a rent reduction of \$1.8 million for replacement data center and office space.

### DETAILED BUDGET ADJUSTMENTS

	2008-09*			2009-10*		
	General Fund	Other Funds	Positions	General Fund	Other Funds	Positions
<b>Workload Budget Adjustments</b>						
<b>Workload Budget Change Proposals</b>						
• Workload Capacity for Midrange, Data Storage, Mainframe, and Network Capacity	\$-	\$-	-	\$-	\$16,583	4.7
• Payment Card Industry/ISO Compliance	-	-	-	-	353	1.9
• Employee Compensation/Retirement Adjustments	-	106	-	-	180	-
• Other Workload Adjustment	-	-	-	-	-87	-
• Completed Project Expenditure Reductions	-	-3,009	-	-	-24,131	-
• Realign Authority to Historical Expenditures	-	-30,000	-	-	-30,000	-
<b>Totals, Workload Budget Change Proposals</b>	<b>\$-</b>	<b>-\$32,903</b>	<b>-</b>	<b>\$-</b>	<b>-\$37,102</b>	<b>6.6</b>
<b>Other Workload Budget Adjustments</b>						
• Financial Information System for California (FI\$Cal)	\$-	\$-	-	\$-	\$109	0.8
<b>Totals, Other Workload Budget Adjustments</b>	<b>\$-</b>	<b>\$-</b>	<b>-</b>	<b>\$-</b>	<b>\$109</b>	<b>0.8</b>
<b>Totals, Workload Budget Adjustments</b>	<b>\$-</b>	<b>-\$32,903</b>	<b>-</b>	<b>\$-</b>	<b>-\$36,993</b>	<b>7.4</b>
<b>Policy Adjustments</b>						
• Administrative Office Facility Rent Adjustment	\$-	\$-	-	\$-	\$743	-
• Data Center Relocation Rent Adjustment	-	-	-	-	-2,581	-
<b>Totals, Policy Adjustments</b>	<b>\$-</b>	<b>\$-</b>	<b>-</b>	<b>\$-</b>	<b>-\$1,838</b>	<b>-</b>
<b>Totals, Budget Adjustments</b>	<b>\$-</b>	<b>-\$32,903</b>	<b>-</b>	<b>\$-</b>	<b>-\$38,831</b>	<b>7.4</b>

### PROGRAM DESCRIPTIONS (Program Objectives Statement)

10 - ADMINISTRATION OF TECHNOLOGY SERVICES PROGRAM

\* Dollars in thousands

## 1955 Department of Technology Services - Continued

This program ensures the effective and efficient use of the Department of Technology Services' (DTS) resources and provides information technology support to customer organizations.

- **Data Center Operations:** Provides information technology infrastructure platforms and network connectivity to meet customers' information technology needs 24 hours per day, seven days a week. This function includes service desk, incident management, change management and operational recovery.
- **Security Management:** Applies security policies and practices to safeguard customers' information to ensure the confidentiality, integrity and availability of customers' data.
- **Engineering:** Installs and maintains software and hardware for customers to ensure system reliability, availability and serviceability. The function also provides customer support in the efficient use of the various platforms. The technical infrastructure consists of hardware, operating systems, network systems (local and statewide), software, applications and capacity planning. Engineering also designs and builds statewide shared services and implements new services.
- **Customer Delivery:** Facilitates the collaborative communication between DTS and its customers that is necessary to resolve complex business problems. This function also provides oversight and coordination of large multi-division projects at DTS.
- **Policy and Planning:** Facilitates the creation, implementation and governance of DTS' enterprise architecture. The function also facilitates strategic planning, and publishes and promotes strategic goals and objectives.
- **Statewide Telecommunications and Network:** Provides statewide telecommunications services, including strategic and tactical policies and planning for the state to a wide variety of state and local government customers.
- **Administration:** Provides essential services for the administration of the department and its programs, including facilities operations, financial management, human resources, and procurement and contracting.

### EXPENDITURES BY CATEGORY (Summary By Object)

1 State Operations	Positions			Expenditures		
	2007-08	2008-09	2009-10	2007-08*	2008-09*	2009-10*
PERSONAL SERVICES						
Authorized Positions (Equals Sch. 7A)	747.8	844.2	844.2	\$56,396	\$63,262	\$64,174
Total Adjustments	-	-	7.8	-	106	802
Estimated Salary Savings	-	-42.2	-42.6	-	-3,168	-3,249
<b>Net Totals, Salaries and Wages</b>	<b>747.8</b>	<b>802.0</b>	<b>809.4</b>	<b>\$56,396</b>	<b>\$60,200</b>	<b>\$61,727</b>
Staff Benefits	-	-	-	18,774	21,061	21,603
<b>Totals, Personal Services</b>	<b>747.8</b>	<b>802.0</b>	<b>809.4</b>	<b>\$75,170</b>	<b>\$81,261</b>	<b>\$83,330</b>
OPERATING EXPENSES AND EQUIPMENT				\$149,142	\$164,418	\$156,421
<b>TOTALS, POSITIONS AND EXPENDITURES, ALL FUNDS (State Operations)</b>				<b>\$224,312</b>	<b>\$245,679</b>	<b>\$239,751</b>

### DETAIL OF APPROPRIATIONS AND ADJUSTMENTS (Reconciliation with Appropriations)

1 STATE OPERATIONS	2007-08*	2008-09*	2009-10*
<b>0995 Reimbursements</b>			
APPROPRIATIONS			
Reimbursements	\$-	\$359	\$468
<b>9730 Department of Technology Services Revolving Fund</b>			
APPROPRIATIONS			
001 Budget Act appropriation	\$259,731	\$-	\$-
Allocation for employee compensation	2,612	-	-
Adjustment per Section 3.60	-191	-	-
001 Budget Act appropriation as amended by Chapter 269, Statutes of 2008	-	278,223	-
Allocation for employee compensation	-	142	-
Adjustment per Section 3.60	-	-36	-
001 Budget Act appropriation	-	-	239,283
<b>Totals Available</b>	<b>\$262,152</b>	<b>\$278,329</b>	<b>\$239,283</b>
Unexpended balance, estimated savings	-37,840	-33,009	-
<b>TOTALS, EXPENDITURES</b>	<b>\$224,312</b>	<b>\$245,320</b>	<b>\$239,283</b>
<b>TOTALS, EXPENDITURES, ALL FUNDS (State Operations)</b>	<b>\$224,312</b>	<b>\$245,679</b>	<b>\$239,751</b>

\* Dollars in thousands

## 1955 Department of Technology Services - Continued

### FUND CONDITION STATEMENTS

	2007-08*	2008-09*	2009-10*
<b>9730 Department of Technology Services Revolving Fund <sup>N</sup></b>			
BEGINNING BALANCE	\$86,724	\$50,846	\$8,704
Prior year adjustments	<u>-4,628</u>	<u>-</u>	<u>-</u>
Adjusted Beginning Balance	\$82,096	\$50,846	\$8,704
REVENUES, TRANSFERS, AND OTHER ADJUSTMENTS			
Revenues:			
299000 Other			
Miscellaneous Income	1,217	1,500	1,500
Income from Operations	<u>194,566</u>	<u>201,763</u>	<u>235,700</u>
Total Revenues, Transfers, and Other Adjustments	<u>\$195,783</u>	<u>\$203,263</u>	<u>\$237,200</u>
Total Resources	\$277,879	\$254,109	\$245,904
EXPENDITURES AND EXPENDITURE ADJUSTMENTS			
Expenditures:			
0502 Office of the State Chief Information Officer (State Operations)	2,639	-	-
0840 State Controller (State Operations)	82	85	-
1955 Department of Technology Services (State Operations)	<u>224,312</u>	<u>245,320</u>	<u>239,283</u>
Total Expenditures and Expenditure Adjustments	<u>\$227,033</u>	<u>\$245,405</u>	<u>\$239,283</u>
FUND BALANCE	\$50,846	\$8,704	\$6,621

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\* Dollars in thousands